



WAM7500/WAM7501/WAM6500/WAM6501

Wireless Audio - 360 R7/R6 Portable

User Manual

imagine the possibilities

Thank you for purchasing this Samsung product.
To receive more complete service,
please register your product at
www.samsung.com/register

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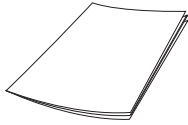
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Getting Started

Accessories

Confirm you have the supplied accessories shown below.

- WAM7500/WAM7501

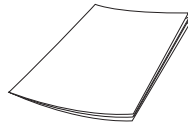


Quick Setup Guide

- WAM6500/WAM6501



Power Adapter



Quick Setup Guide

Standby Mode

■ In Wi-Fi / Bluetooth / TV SoundConnect mode

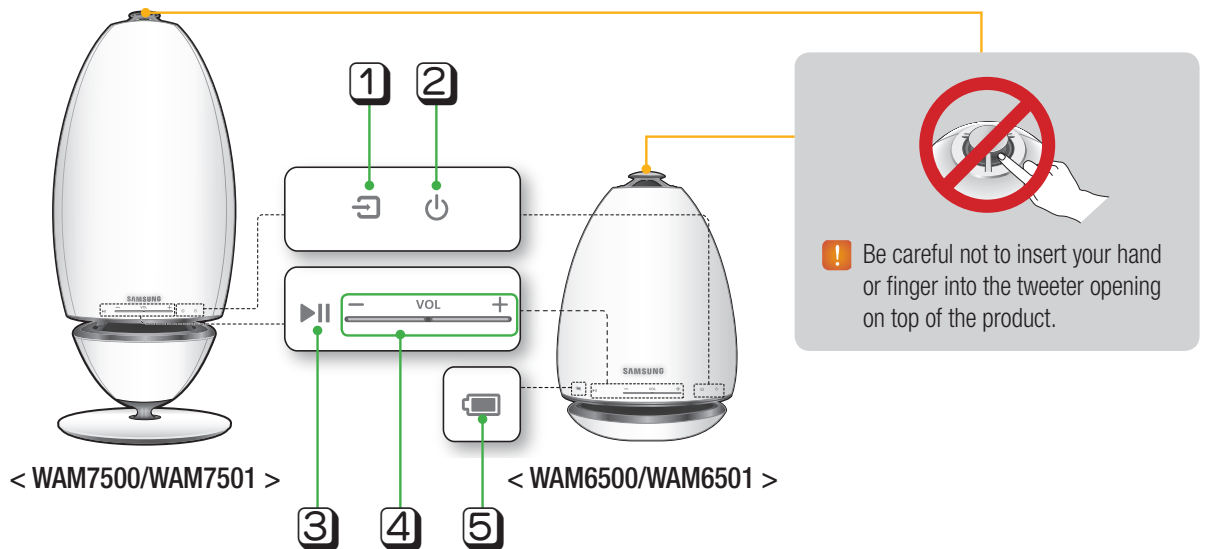
- The product switches to Standby mode if there is no operation (music playing, button operation, app use) for 15 minutes.



NOTES

- ✓ While playing music in the Wi-Fi, Bluetooth, or TV SoundConnect connection modes, the product will not switch to Standby mode.
- ✓ The WAM6500 and WAM6501 models use battery power if the power adapter is disconnected and the Standby mode is activated.
(You can minimize battery consumption by pressing the  **POWER** button on the rear of the product and turning the product off.)

Front Panel



1	Source button	Touch this button to switch to TV SoundConnect or Bluetooth. Touch and hold this button for more than 5 seconds to re-search TV SoundConnect.
2	Standby button	Touch this button to switch the product to Standby mode. - Standby mode: This mode turns off the product's basic functions and maintains Wi-Fi connections only.  If you touch and hold this button for 3 seconds, the speaker turns off. (WAM7500, WAM7501 only)
3	Play/Pause button	Touch this button to play or pause playback. Pause does not work when the speaker is set to TV SoundConnect.
4	Volume Control button	Controls the volume level. Press the + key to increase the volume level and press the - key to decrease the volume level. Press and hold both the + and - buttons simultaneously for 5 seconds to reset the product.

5

Battery Status (WAM6500, WAM6501 Only)

You can check product's battery status.

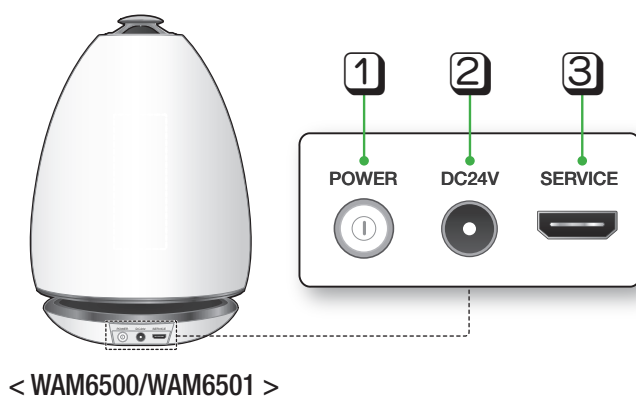
Battery LED indicator when power adapter is connected	Battery LED indicator when power adapter is not connected
• Red LED : Charging • LED OFF : Fully charged • Rapid red blinking : Not charging	• Green LED : 100% to 10% of charge remaining • Slow red blinking : 10~0% remaining - Slow red blinking indicates that the battery requires charging. Connect the power adapter. - The sound volume may decrease and the speaker may turn off automatically when the battery is low.



NOTES

- ✓ + **Add Speaker** : Press and hold both buttons simultaneously for 5 seconds to use the **Add Speaker** function.
- ✓ + **Wi-Fi Setup** : Press and hold both buttons simultaneously for 5 seconds when connecting this product to your network using the **Wi-Fi Setup** method.
- For more details, follow the instructions in the app on your smart device.

Rear Panel - WAM6500/WAM6501



1 POWER

To turn the product on or off, press and hold this button for more than 2 seconds.

2 DC 24V

The connection for the product's power adapter.



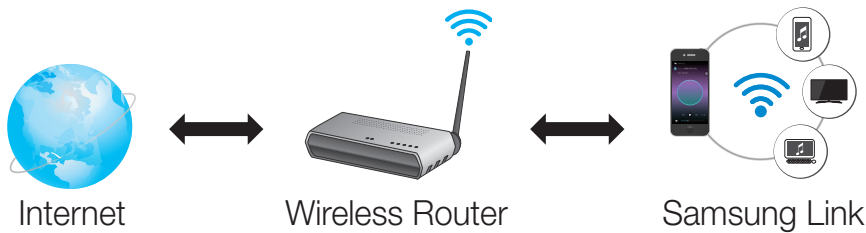
Charging stops if the volume level reaches 25 or more.
(The maximum volume level of this product is 30.)

3 SERVICE

For service only. Lets service technicians update the firmware of the product.

Connections

Preparing connection



- 1 Requirements: Wireless Router, Smart Device
- 2 The wireless router should be connected to the Internet.
- 3 The smart device should be connected to the router via a Wi-Fi connection.

Installing the Samsung Multiroom App

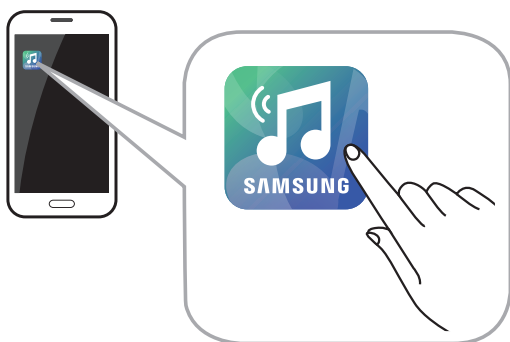
To use the product, you must download and then install the **Samsung Multiroom** App by accessing the app through Google play or App Store.

With the **Samsung Multiroom** App installed, you can play music stored in your smart device, from connected devices and other content providers, and from Internet radio stations through the product.

Android	iOS
Market search : Samsung Multiroom 	Market search : Samsung Multiroom 

Accessing the Samsung Multiroom App

To access the **Samsung Multiroom** app, press the Multiroom app icon on your smart device.

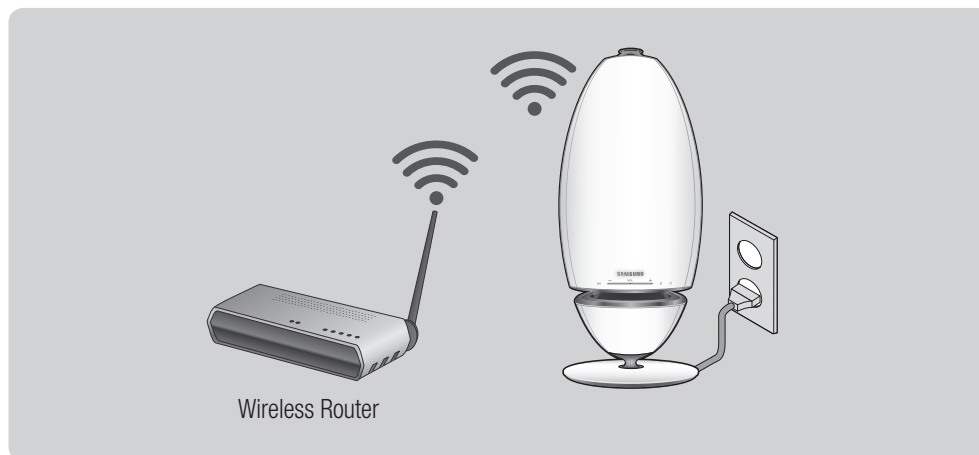


NOTE

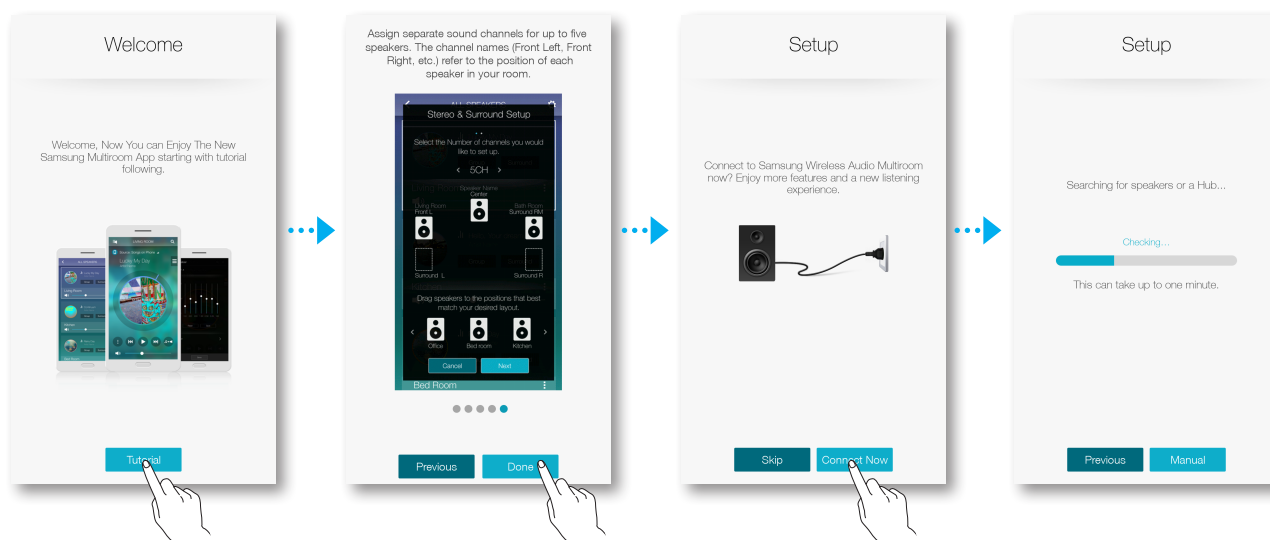
- ✓ Please terminate the **Samsung Multiroom** App when audio products are not used because the battery of your smart device can be consumed quickly if the app is working.

Connecting wirelessly

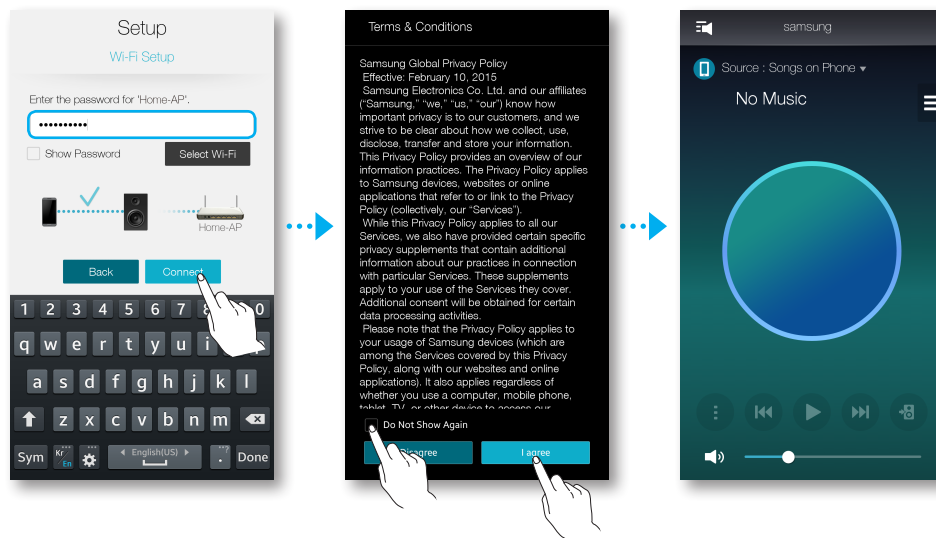
Connecting to your wireless network automatically (Android/iOS)



- 1 Plug the product into an electrical outlet.
- 2 On your Smart device, select the **Samsung Multiroom** app.
- 3 Run the **Tutorial** if you want, and then press **Done**.
- 4 Press **Connect Now**.
 - It searches for the device available for pairing.



- 5 Once an available device is found, it attempts to connect to the wireless network. In case of secure network, the password prompt appears on the smart device screen. Use the onscreen keyboard to enter the password.
- Depending on the network environments, the product(s) may not be automatically connected. In such cases, select the **Manual**, and then proceed the next steps by referring to pages 10~15. [Click here.](#)
- 6 Press the **Connect**.
- Network connection is completed.

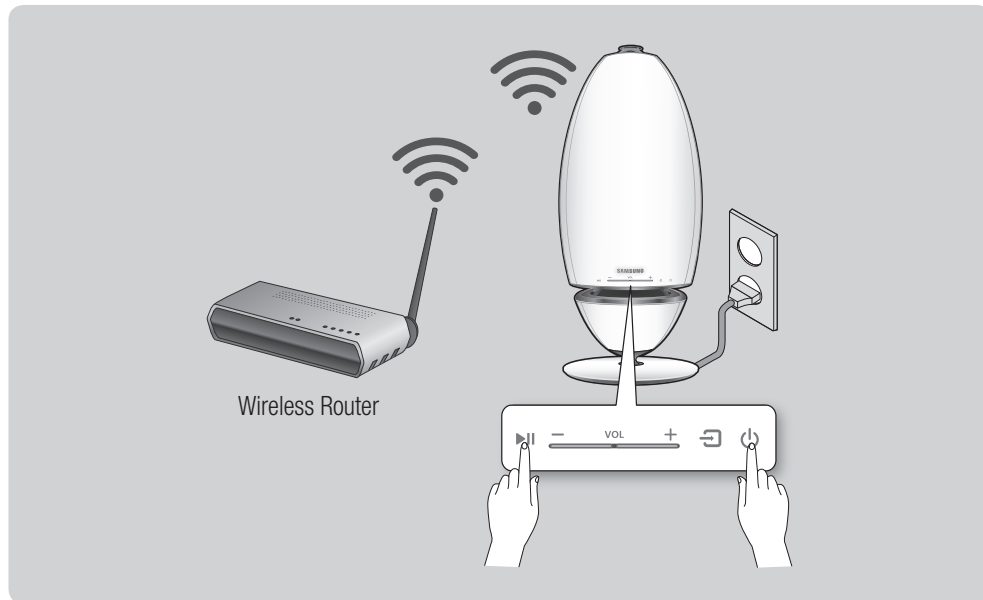


NOTES

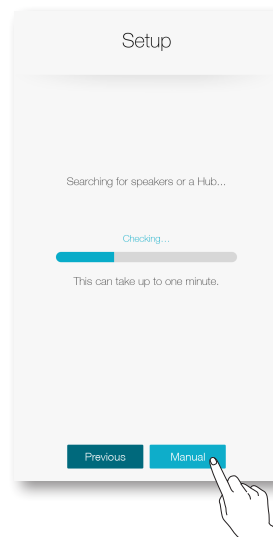
- ✓ To connect to your wireless network safely, you must enter the valid password.
 - For connecting to the home or work wireless network, consult your service provider or the network administrator.
- ✓ If the product fails to connect to a network or the network connection does not work normally, move the product closer to the hub or router, and then try again.
- ✓ The distance between devices or obstruction and interference from other wireless devices may influence communication between the product and network.
- ✓ This product may be found by some other Wi-Fi devices. However, they are not allowed to connect to this product.
- ✓ Once the Wi-Fi connection is established initially, it is maintained unless the wireless router is replaced or its network settings are changed.

■ Connecting to the wireless network manually (Android)

Depending on the network environments, the product(s) may not be automatically connected. In that case, you can set up the product manually to connect to the network.

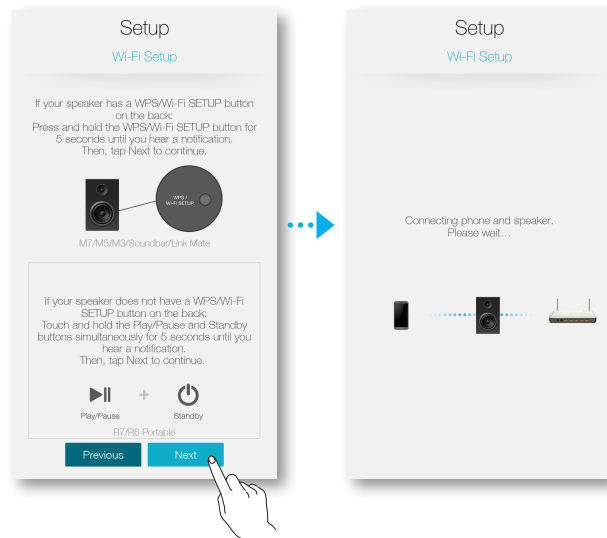


- 1 If the automatic setup fails, select the **Manual**.

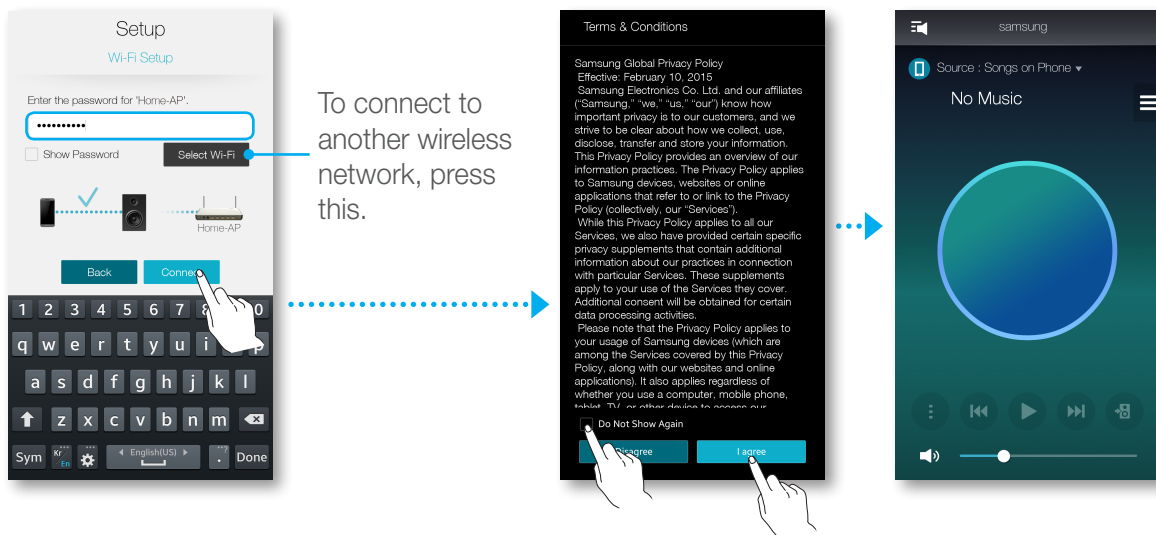


- 2 Press and hold both ► Play/Pause and ⏻ Standby buttons simultaneously for more than 5 seconds to configure the **Wi-Fi Setup**.
 - The product can wait for 2 minutes in its standby mode until the Wi-Fi connection is established.

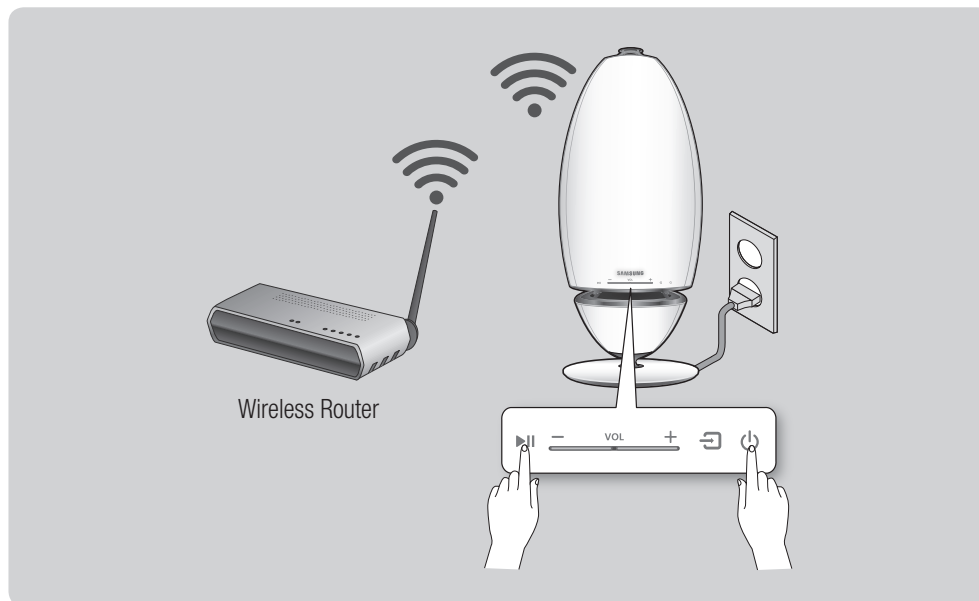
- 3 On your smart device, press **Next**.
- It searches for the device available for pairing.



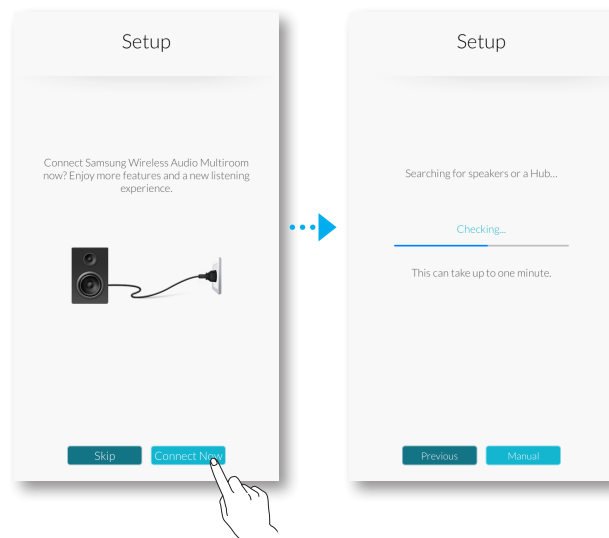
- 4 Once an available device is found, the product tries to connect to the newly found smart device first, then it attempts to connect to the wireless network.
In case of secure network, the password prompt appears on the smart device screen.
Use the onscreen keyboard to enter the password.
- 5 Press the **Connect**.
- Network connection is completed.



■ Connecting to the wireless network manually (iOS)

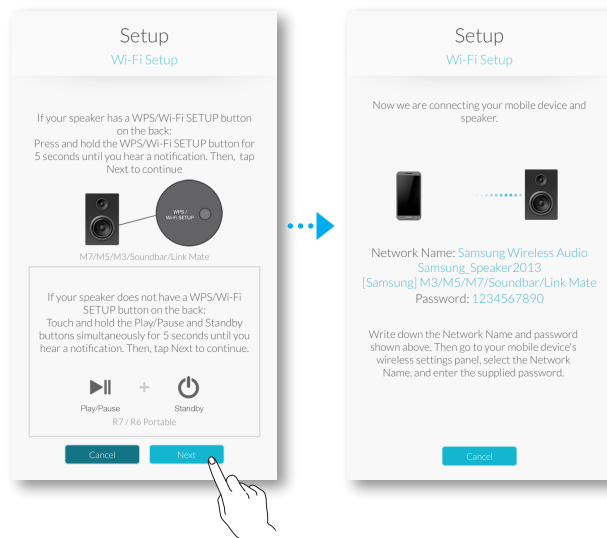


- 1 If the automatic setup fails, select the **Manual**.

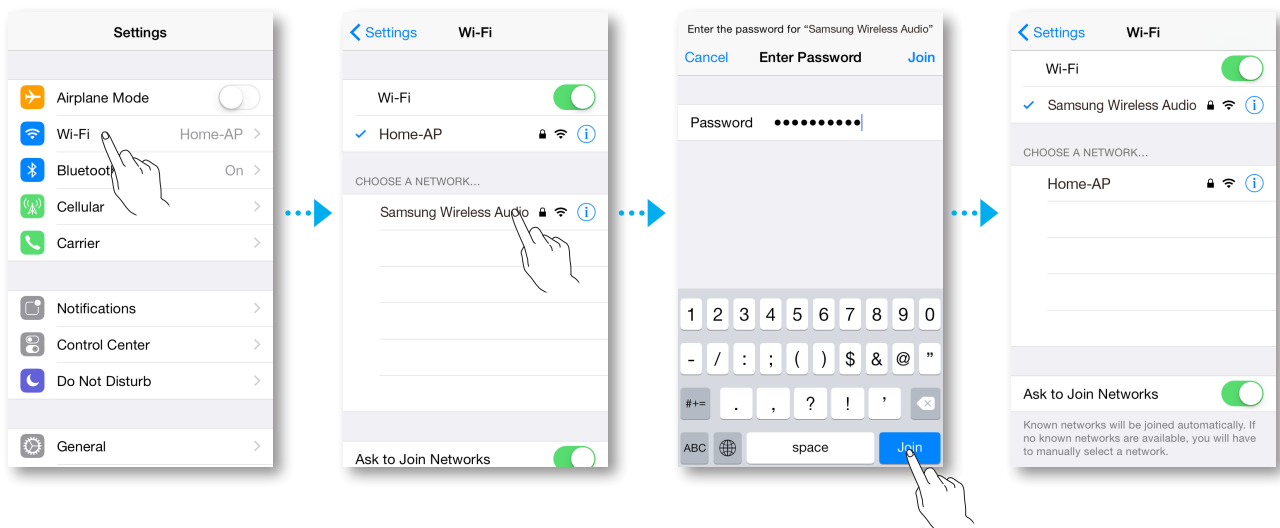


- 2 Press and hold both ► Play/Pause and ⏻ Standby buttons simultaneously for more than 5 seconds to configure the **Wi-Fi Setup**.
 - The R7/R6 can wait for 2 minutes in its standby mode until the Wi-Fi connection is established.

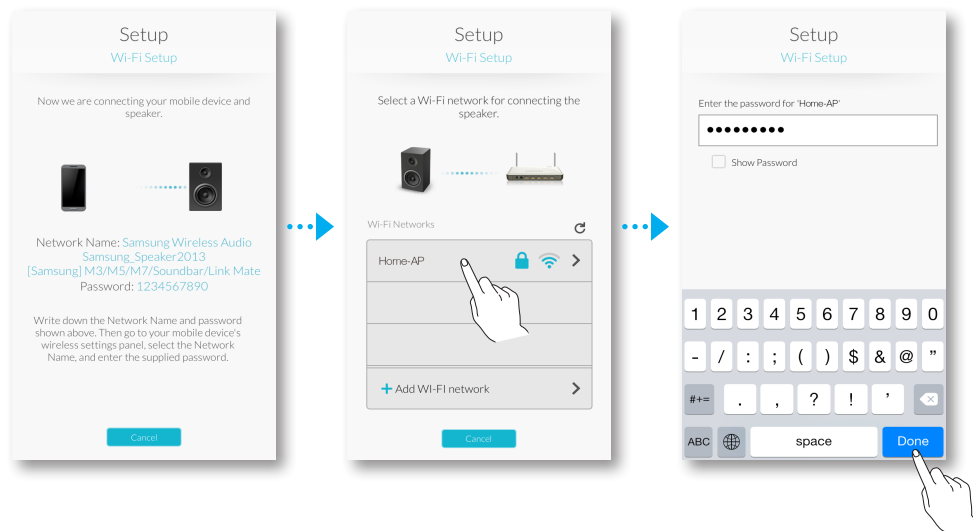
- 3 On your smart device, press **Next**.
- It searches for the device available for pairing.



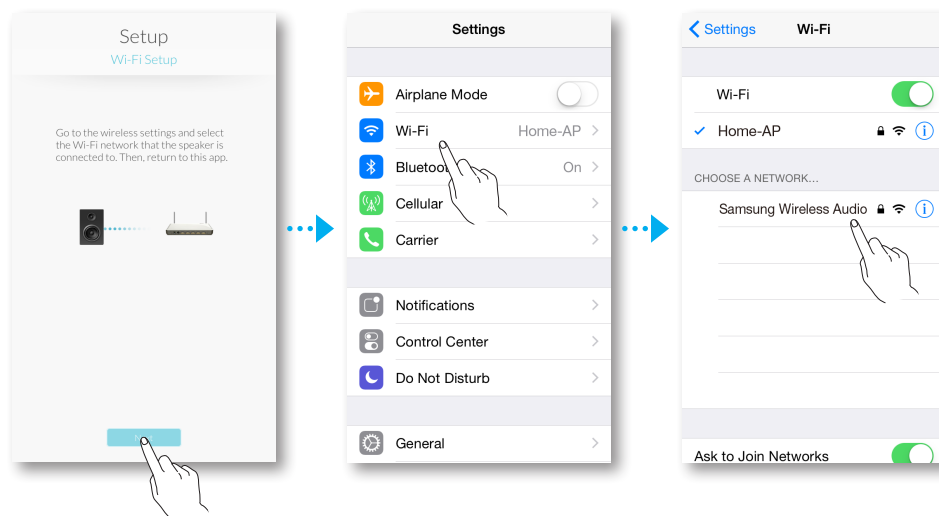
- 4 Go to **Settings** → **Wi-Fi** in iOS, and then select the **Samsung Wireless Audio**.
- 5 To connect your smart device to the R7/R6, use the keyboard that appears to enter your password.
- The default password is **1234567890**.
 - The R7/R6 and the smart device are connected to each other.



- 6 Go back to the **Samsung Multiroom** app.
- 7 Select **Next**.
- 8 From the wireless network list, select the desired one for R7/R6 connection.
- 9 In case of secure network, the password prompt appears on the smart device screen.
 - Once you finish entering, the R7/R6 connects to the network.

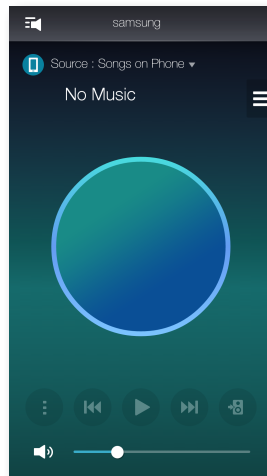


- 10 Go to **Settings** → **Wi-Fi** in iOS, and then select the network which the R7/R6 is connected to.
(The R7/R6 and the smart device should be connected to the same wireless router.)
 - The smart device connects to the network.
- 11 When the R7/R6 is completely connected, press **Next**.



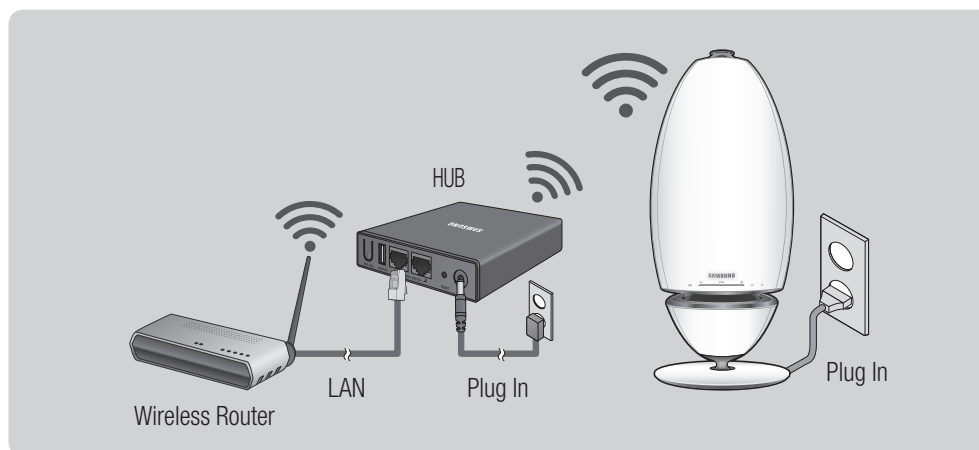
12 Go back to the **Samsung Multiroom** app.

- All network connections are finished.



Connecting with a HUB (Not Included)

- If the product fails to connect to your network or its network connection operates abnormally, place the product closer to the HUB or your router and try again.
- The product is a wireless network device. Its communications with your network may be disrupted because of the distance between it and other devices on the network, obstructions, or interference from other wireless devices.



1 Connect a LAN cable to the router and the **ETHERNET SWITCH** on the back of the HUB.



NOTE

- ✓ You can connect the LAN cable to any **ETHERNET SWITCH** Port on the HUB.

- 2 Attach the HUB's power cord to the power port on the rear of the HUB, and then plug the power cord into an electrical outlet.
- 3 The power () and the HUB () indicators on the HUB's front turn on.
When the pairing indicator () begins to flash, plug the product(s) into an outlet.
The pairing indicator on the product starts to flash.
If the HUB's pairing indicator does not flash, press the **SPK ADD** button on the rear of the HUB.



NOTE

- ✓ If you are adding multiple Products, connect all the Product's to electrical outlets. If you are not connecting all the Products, refer to pages 19~21. [Click here.](#)

- 4 Wait until the pairing indicator on the Product stops flashing. If the Product's LED indicator turns solid blue, pairing is complete. The Product may also beep.



NOTES

- ✓ Place each Product at least 20 inches (50 cm) from the HUB when connecting them to the HUB.
- ✓ Your smart device cannot connect to the Product or the HUB if there is no wireless router.
- ✓ To confirm you have a proper connection, check the pairing indicator on the front of the HUB.
 - When you turn on the HUB for the first time, there is a 20 minute pairing period.
The pairing indicator () will blink for these 20 minutes or until pairing occurs. When you press the **SPK ADD** button to pair additional Products, the pairing period is reduced to 10 minutes. The pairing indicator () flashes for 10 minutes or until pairing occurs. Turn on the Product you want to pair while the pairing indicator is flashing.
 - If pairing mode is turned off, start pairing mode again by pressing the **SPK ADD** button on the rear side of the hub and restart the product, or press and hold both **▶|| Play/Pause** and **⏻ Standby** buttons at the same time for more than 5 seconds.
- ✓ For a proper connection, connect the HUB to your router before turning on the Product.
 - Connecting the Product to the HUB may take a few minutes.
 - There will be a brief sound when the connection is established.

- 5 Connect your smart device to your Wi-Fi network. (The HUB and the smart device should be connected to the same router.)

- 6 Download the **Samsung Multiroom** app from Google Play or the App Store.
- 7 On your smart device, select the **Samsung Multiroom** app. Setup starts.



- 8 If the automatic setup fails, run the App again and follow the instructions in the app guide on your device to connect the product and the HUB.

■ Adding a HUB

An product and a HUB may not pair successfully if the product and HUB are too far apart or are on different floors.

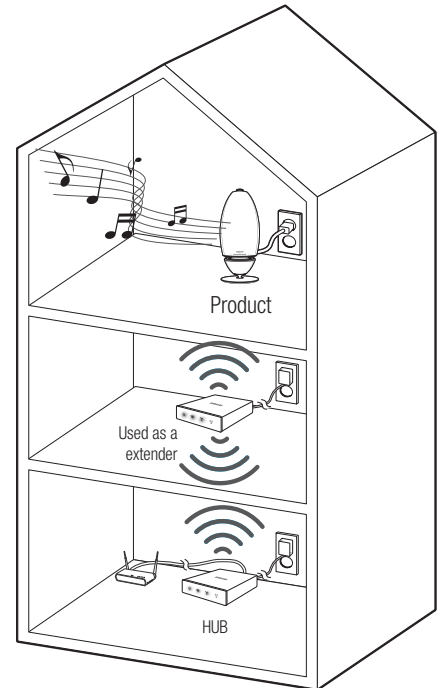
In such cases, you can link two HUBs together by setting the second HUB to Repeater mode. The additional HUB amplifies the signal and lets you pair the product to the closest HUB.

- 1 Set the HUB that is connected to the wireless router to Pairing mode by pressing its **SPK ADD** button for 1 second.
- 2 Plug in the new HUB you are using as an extender, and then press its **SPK ADD** button for 10 seconds.
- 3 The newly added HUB's LED indicators turn off and on, and it switches to Repeater mode.
- 4 Once the connection between the two HUBs has been established, the added HUB's () indicator stops blinking.



NOTES

- ✓ If your smart device is not connected to the wireless router with a Wi-Fi connection, the product will not appear on the **Samsung Multiroom** app.
- ✓ Place the HUB that is in Repeater mode in an appropriate location between the product and the HUB that is connected to the wireless router.
- ✓ You can set only one HUB to Repeater mode.



Relocating the product

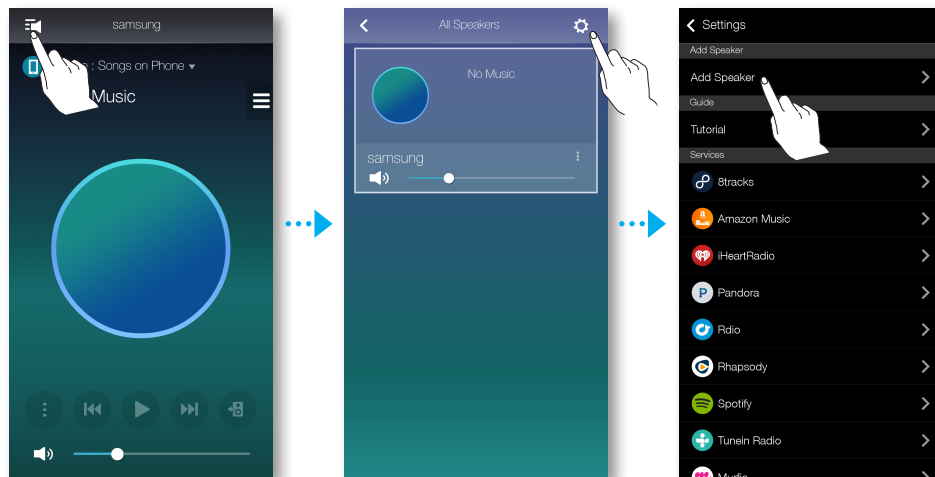
When relocating your product, refer to the below table.

HUB \ Wireless router	Wireless router	
	If you want to connect your product to the current wireless router.	If you want to connect your product to a different wireless router.
Without a HUB	Turn off the product, relocate it and then turn it on.	Turn off the product, relocate it, then establish the new connection as described in the installation instructions on pages 8 through 17. Click here.
With a HUB		Connect a LAN cable between the HUB and the new wireless router, turn on the HUB, and then turn on the product.

Adding additional speaker(s)

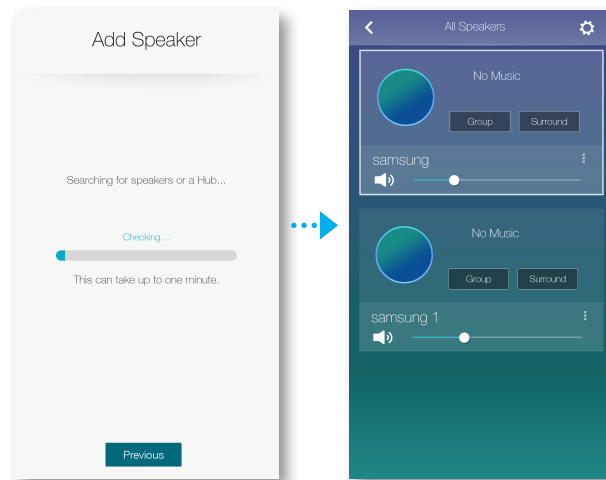
To add additional speaker(s) to an existing speaker connection, use Add Speaker function.

- 1 Run the **Samsung Multiroom** app on your smart device.
- 2 Press  to view the list of all speakers.
- 3 Press .
- 4 Press the **Add Speaker**.



- 5 Connect the power cable of the speaker to be added to a wall outlet.
 - If connecting the power cable of the speaker to a wall outlet, the Wi-Fi is automatically switched into standby mode.
 - The speaker can wait for 2 minutes in its standby mode until the Wi-Fi connection is established.
- 6 Once an available device is found, it attempts to connect to the wireless network. In case of secure network, the password prompt appears on the smart device screen. Use the onscreen keyboard to enter the password.
 - Depending on the network environments, the speaker(s) may not be automatically connected. In such cases, refer to pages 10~11 [Click here.](#) for Android, or pages 12~15 [Click here.](#) for iOS devices to continue.

- 7 The additional new speaker is completely added.



Connecting to Bluetooth Devices

You can connect the product to a Bluetooth device to enjoy the music stored in your Bluetooth device.

- 1 Turn on the Bluetooth function of your smart device, and then select **Search**.
- 2 Select the **[Samsung] R7** or **[Samsung] R6**.
The Bluetooth connection between the smart device and the product is made.



NOTES

- ✓ A Bluetooth device may cause noise or malfunction, depending on usage, when:
 - A part of your body is in contact with the receiving/transmitting system of the Bluetooth device or the product.
 - It is subject to electrical variation from obstructions caused by a wall, corner, or by office partitioning.
 - It is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens, and wireless LANs.
- ✓ Pair the product with the Bluetooth device while they are close together.
- ✓ Bluetooth connection mode, the Bluetooth connection will be lost if the distance between the product and the Bluetooth device exceeds 32 feet (10 m). Even within range, the sound quality may be degraded by obstacles such as walls or doors.

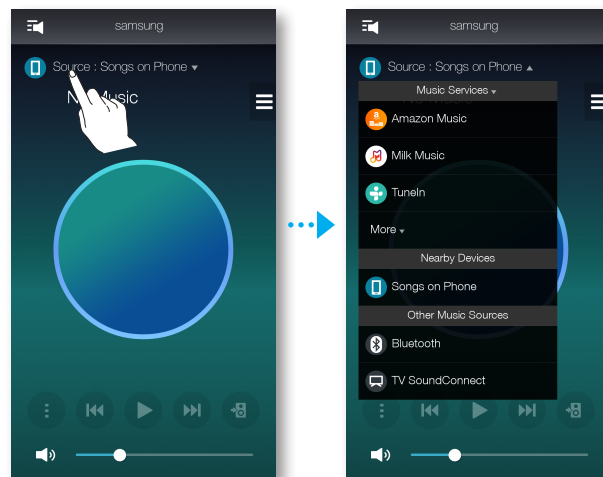
- ✓ This product may cause electric interference during its operation.
- ✓ The product supports SBC data (44.1kHz, 48kHz).
- ✓ The AVRCP feature is not supported.
- ✓ Connect only to a Bluetooth device that supports the A2DP (AV) function.
- ✓ You cannot connect to a Bluetooth device that supports only the HF (Hands Free) function.
- ✓ Only one Bluetooth device can be paired at a time.
- ✓ If you unplug the product, the Bluetooth connection is terminated. To re-establish the connection, plug the product into an outlet, and then set the Bluetooth connection again.

Using the Samsung Multiroom App

Switching the input source

You can change the input source (Music Services, Nearby Devices or other external device) for the selected product.

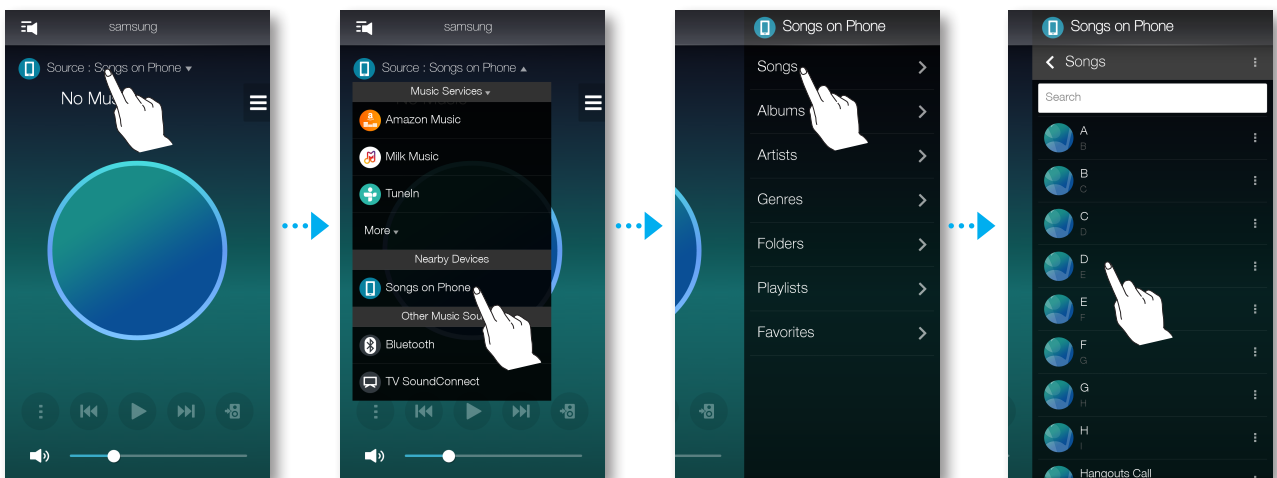
- 1 Press **Source**.
- 2 Select a source from the list of sources that appears.



Playing Music

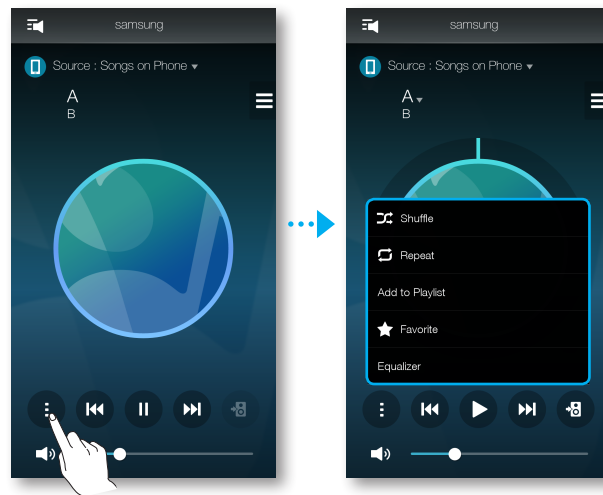
■ Playing a music file stored in the smart device

- 1 Press **Source**.
- 2 Select the **Songs on Phone** (files stored in the smart device).
 - If the source is set to music of mobile phone, press .
- 3 Select your desired category.
 - **Songs** : Lists all the music files by name.
 - **Albums** : Lists all the music files by album.
 - **Artists** : Lists all the music files by artist.
 - **Genres** : Lists all the music files by genre.
 - **Folders** : Lists all the music files by stored folder.
 - **Playlists** : Lists all the music files by playlist.
 - **Favorites** : Lists all the music files marked as favorites.
- 4 After selecting a category, find and select your desired music.



■ Using playback menu

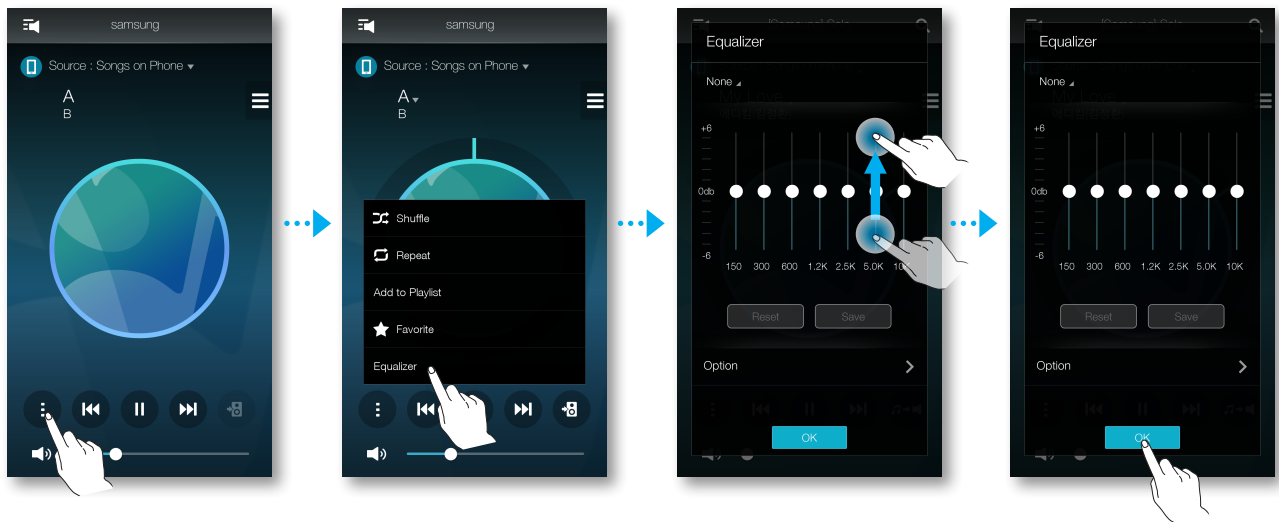
- 1 Press .
- 2 When a popup menu appears, select your desired function.
 - **Shuffle** : It randomly plays back music files from the standby list.
 - **Repeat** : It repeats the current music file or all the music files from the standby list.
 - **Add to Playlist** : Creates a new playlist or adds currently playing music into the current playlist.
 - **Favorite** : Adds the currently playing music file to the favorites list.
 - **Equalizer** : You can suitably adjust the volume of music currently playing by frequency depending on the genre, preference and place.



■ Adjusting Equalizer

You can create your own settings by selecting product's factory-default settings or adjusting the frequencies manually at your preference.

- 1 Press .
- 2 When a popup menu appears, press the **Equalizer**.
- 3 To adjust the bass or treble frequency ranges, drag the slider up or down.
- 4 Press **OK**.



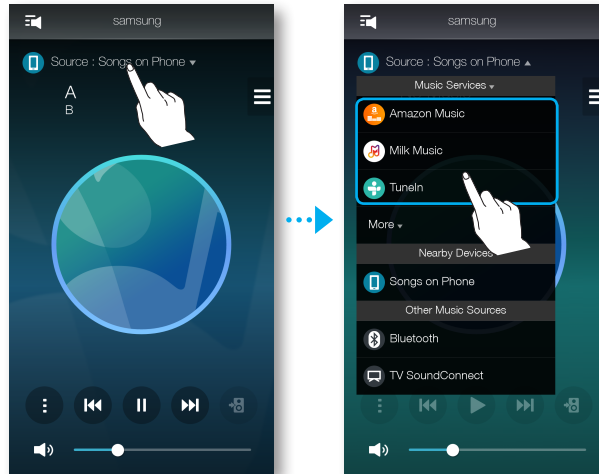
NOTE

- ✓ The Equalizer is not available when speakers are grouped.

■ Listening to streaming music

Listening to streaming music

- 1 Press **Source**.
- 2 From the **Music Services**, select your desired service.



NOTES

- ✓ Depending on your region or manufacturer, supported content services may differ.
- ✓ You may not subscribe to a service using your smart device.
To use a for-pay service, first subscribe to the service through your computer.

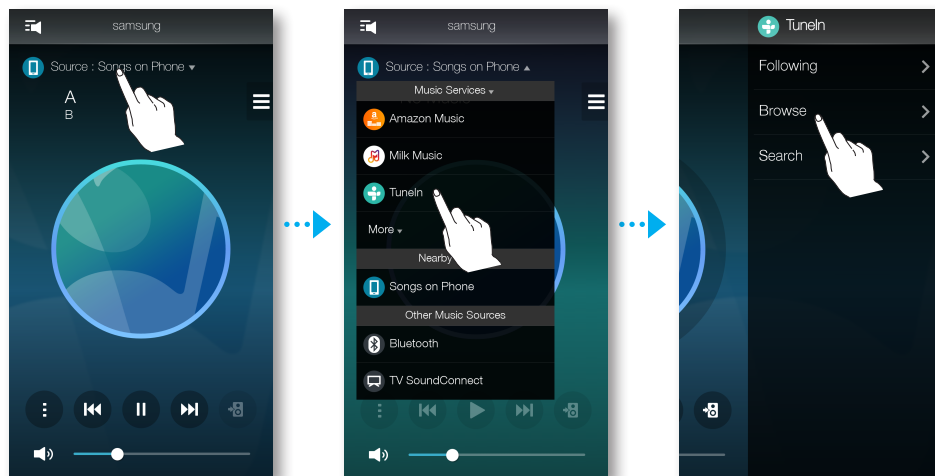
■ Listening to music from nearby Devices

You can listen to music stored on another device that is connected to the same network.

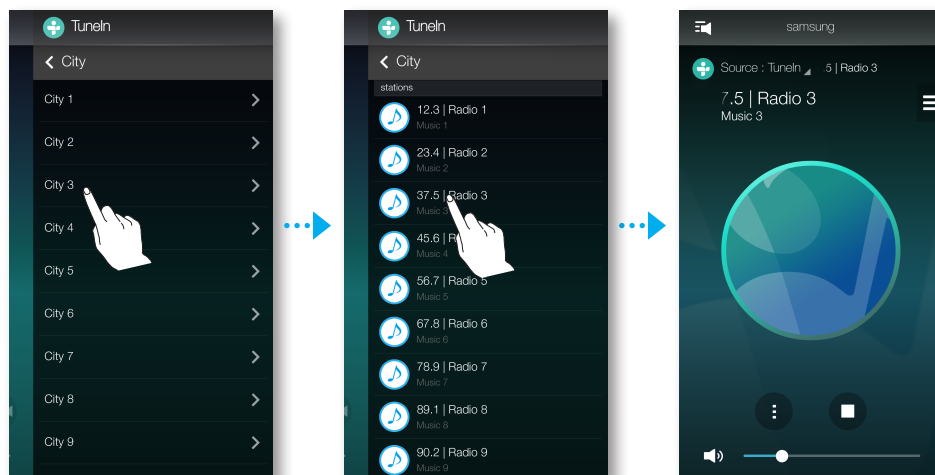
- 1 Press **Source**.
- 2 From the **Nearby Devices**, select the desired device.
- 3 You can play music files stored in your selected device through the product.

Listening to the internet radio

- 1 Press **Source**.
- 2 Select **TuneIn**.
- 3 Select your desired category.
 - **Following** : Shows the list of stations added to the preset list or marked as you are following. By default, 3 radio stations are displayed in the preset list.
 - **Browse** : Lists all supported Internet radio stations.
 - **Search** : Allows you to search for a desired internet radio station using keypad input.



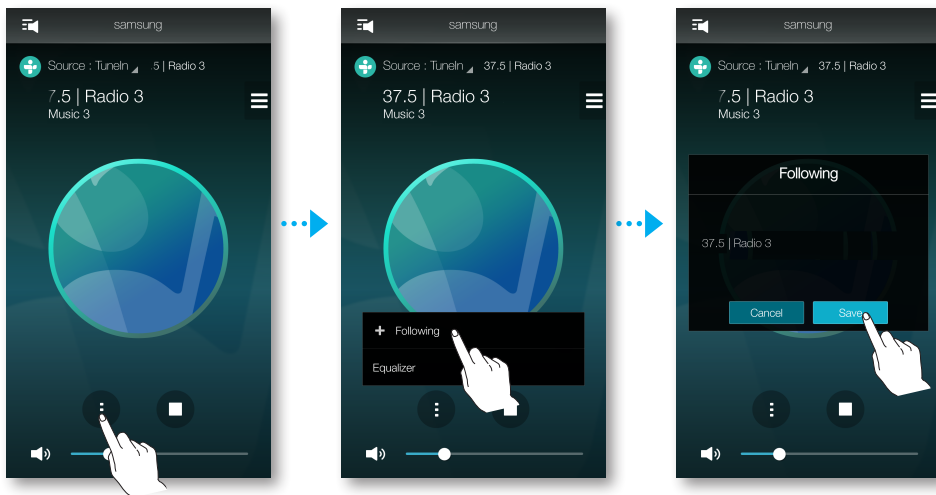
- 4 Find and select a station.



■ Following a station

You can add a channel to the **Following** list.

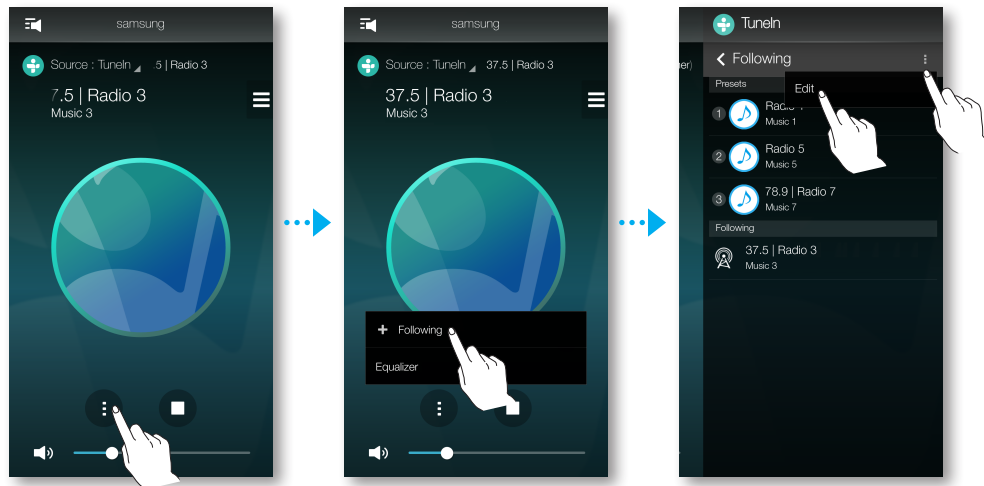
- 1 Select the desired channel.
- 2 Press  to display a popup menu, and then select **+Following**.
- 3 Press **Save**.
 - The channel you are currently listening to is added to the **Following** list.



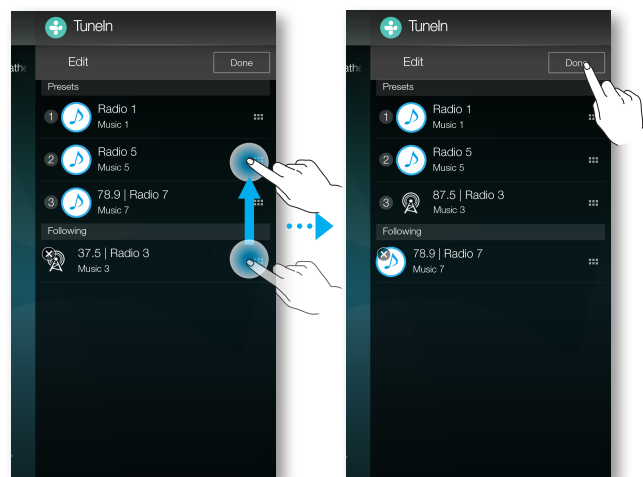
■ Setting Presets

You can add the internet radio channel you are following into the preset list, or rearrange the displaying order in the list.

- 1 Press  to display a popup menu, and then select **+Following** in the menu.
- 2 Press , and then press **Edit**.

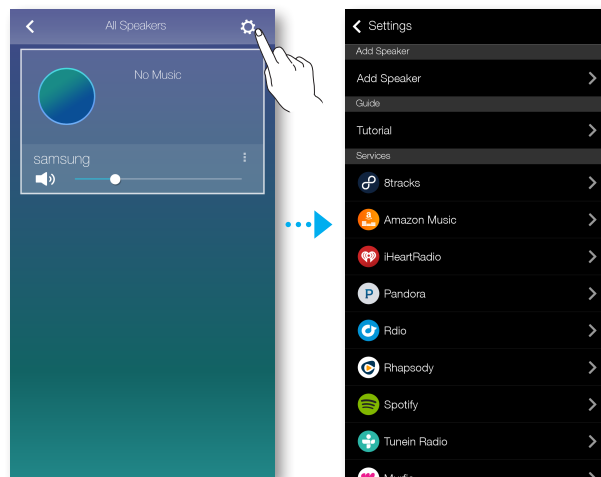


- 3 Drag the desired channel from the **Following** to the **Presets**.
- 4 To finish editing, press **Done**.



Using the Settings menu

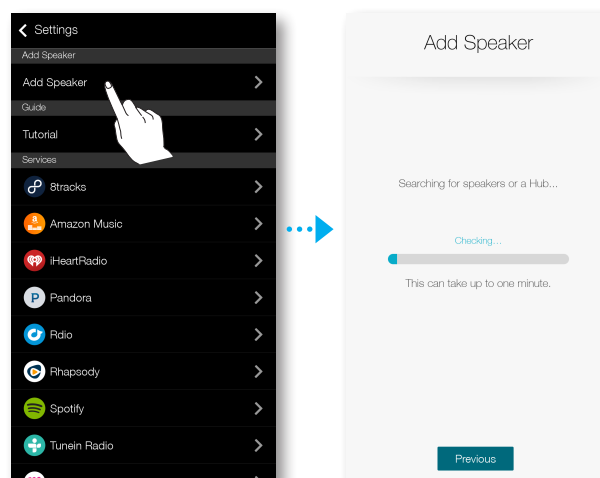
1 Press .



Add Speaker

Add Speaker

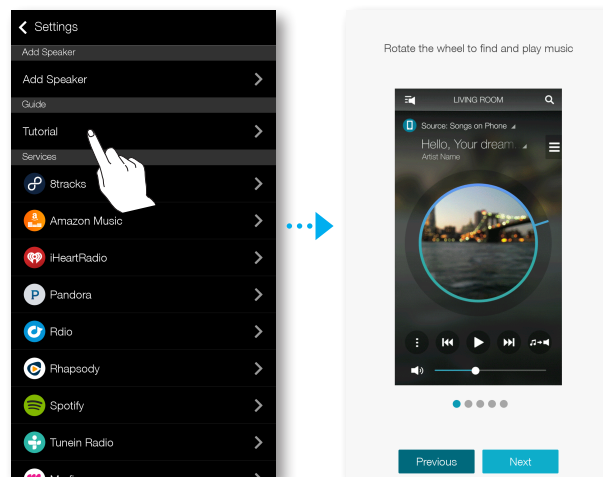
You can connect multiple products to the app.



■ Guide

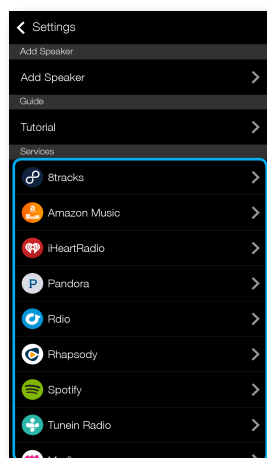
■ Tutorial

Select the **Tutorial** to learn how to use the app.



■ Services

Displays a list of available services.



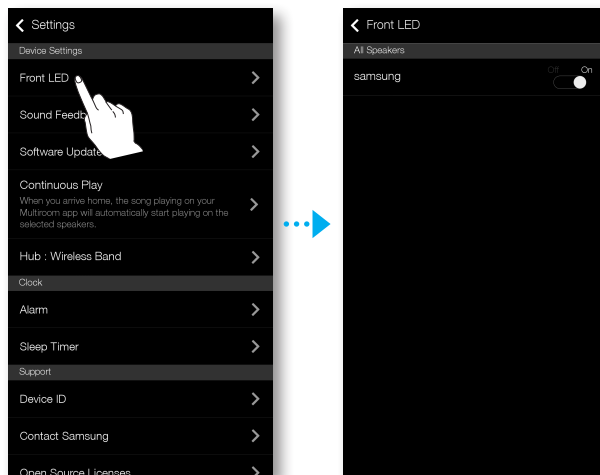
NOTES

- ✓ Depending on your region or manufacturer, supported content services may differ.
- ✓ You may not subscribe to a service using your smart device.
To use a for-pay service, first subscribe to the service through your computer.

■ Device Settings

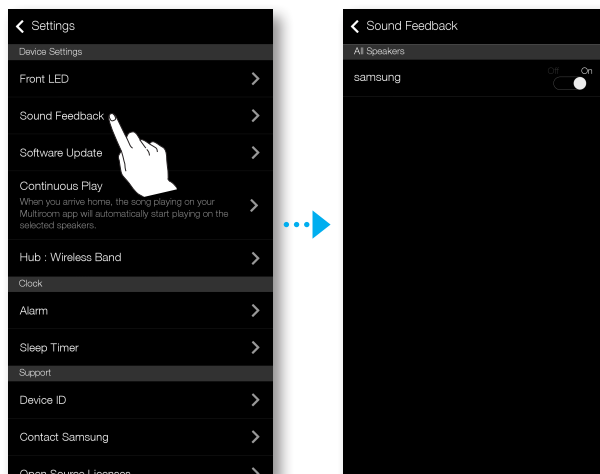
■ Front LED

- **Off** : Turns off the product's **Front LED** indicators.
- **On** : Turns on the product's **Front LED** indicators.



■ Sound Feedback

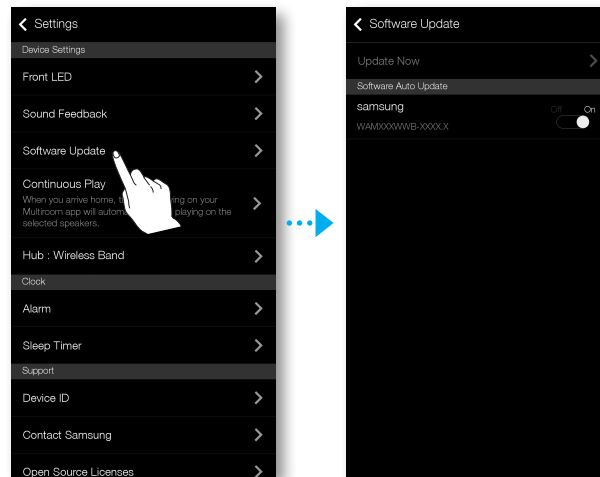
- **Off** : Turns off the **Sound Feedback**.
- **On** : Turns on the **Sound Feedback**.



■ Software Update

Shows the product's current software version, and lets you turn auto update on or off.

- **On** : When on, automatically updates the software when new firmware is released.
- **Off** : Turns off the auto update function.



NOTES

- ✓ Auto update is available when your product is connected to a network and the **Software Auto Update** function is set to **On**.
- ✓ It is strongly recommended that **Software Auto Update** settings on all the products used are set to **On**. Problems with networked functions (such as Group Play) may otherwise occur due to incompatibility issues when a variety of product software versions is used on linked products.
- ✓ **Software Auto Update** will only update the speaker when the speaker is in Standby mode.
To manually place the speaker in Standby mode:
 - 1) Set **Software Auto Update** to **On**.
 - 2) Touch the  **Standby** button on the speaker.

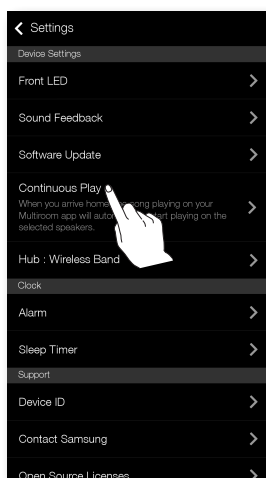
Update Now

You can update your speaker's software manually using **Update Now**.

- 1 Press .
- 2 Select **Software Update**.
- 3 Select **Update Now**.
- 4 **Update Now** searches for a current software update. If an update is available, it will download and install the update on your speaker. If you already have the most current software on your speaker, **Update Now** displays "Latest version already installed."

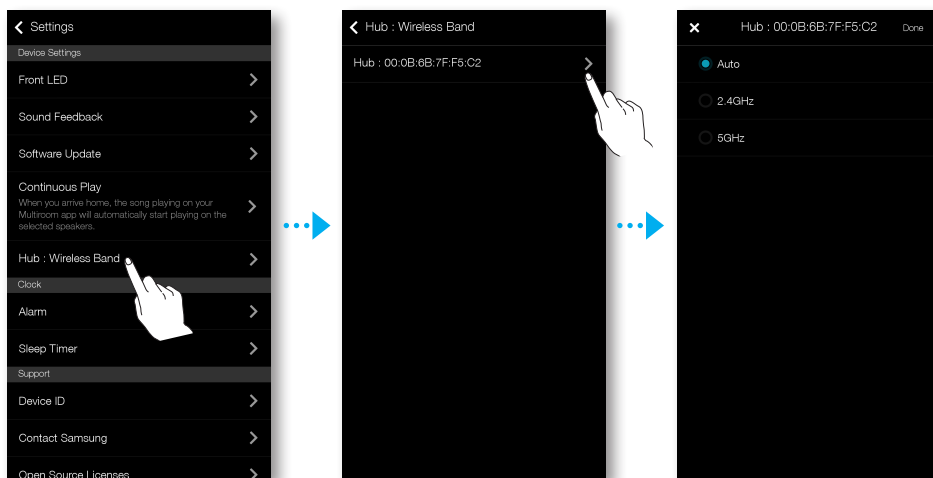
■ Continuous Play

You can relay currently playing music to a selected product.



■ Hub : Wireless Band

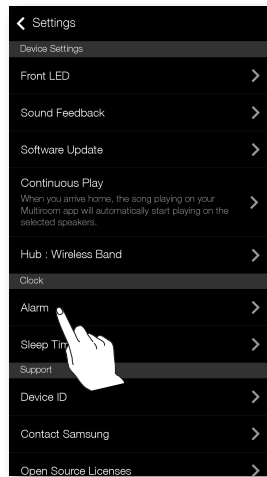
You can change the wireless band of your HUB depending on the wireless communication environments at home.



■ Clock

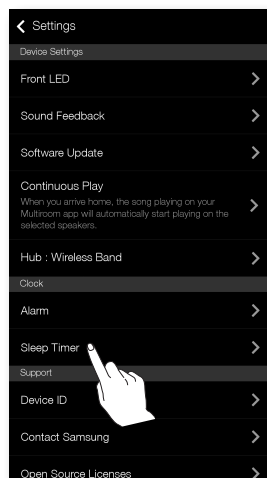
■ Alarm (WAM7500, WAM7501 Only)

Lets you set the **Alarm**.



■ Sleep Timer

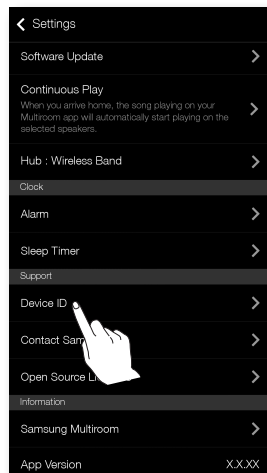
Lets you set the **Sleep Timer**.



■ Support

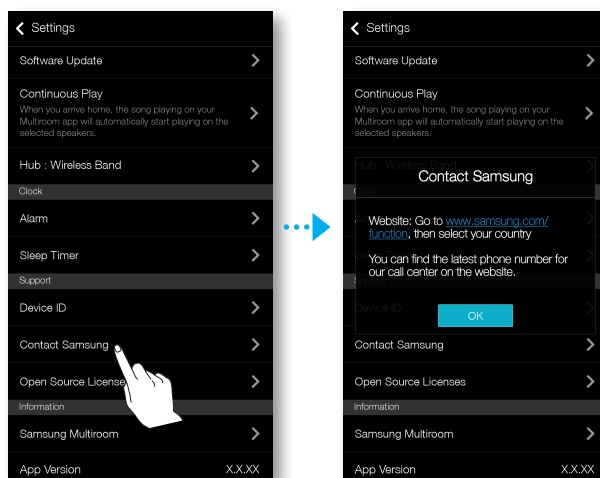
■ Device ID

Lets you check the Device ID.



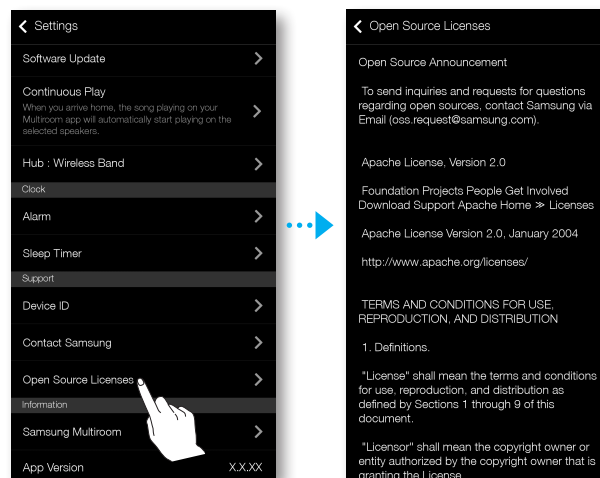
■ Contact Samsung

Provides a link to the Samsung website.



■ Open Source Licenses

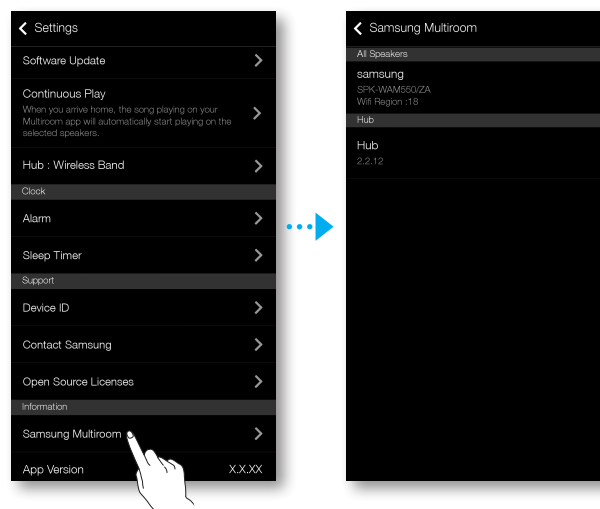
Lets you view the **Open Source Licenses**.



■ Information

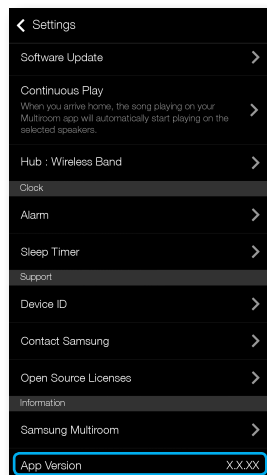
■ Samsung Multiroom

Allows you to check the software version number of the speaker.



■ App Version

Allows you to check the **Samsung Multiroom** app version.

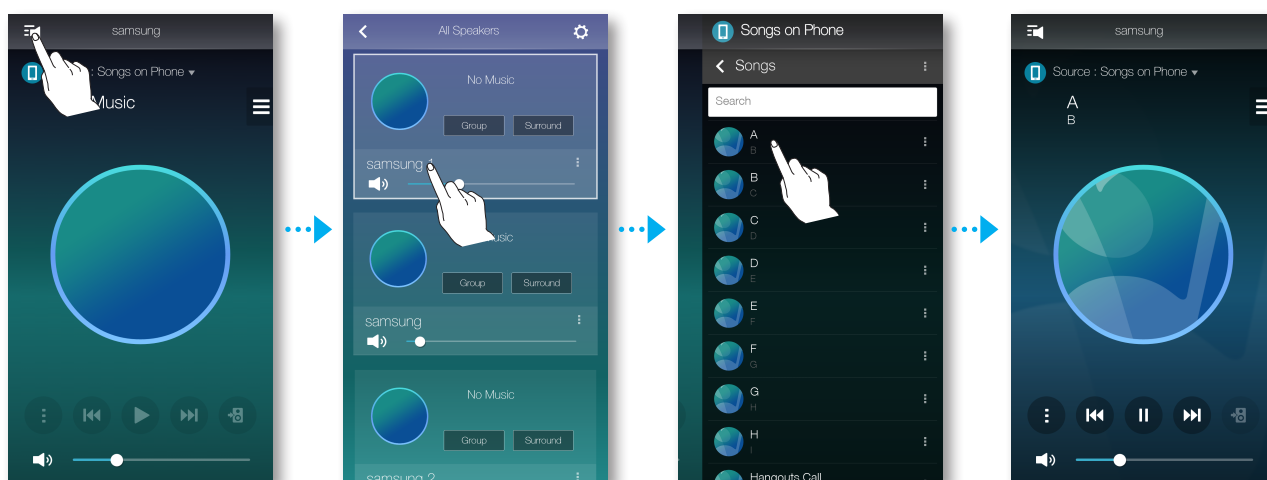


Connecting multiples products

Selecting the product

You can select the desired one from connected products and set the input source for playback.

- 1 Press  to go to the list of all products.
- 2 Select the desired product.
- 3 If no input source is assigned to the selected product, the music files stored in the smart device are listed up. Select the desired music file to play.
 - The selected product reproduces the music.



Selecting another product for playback

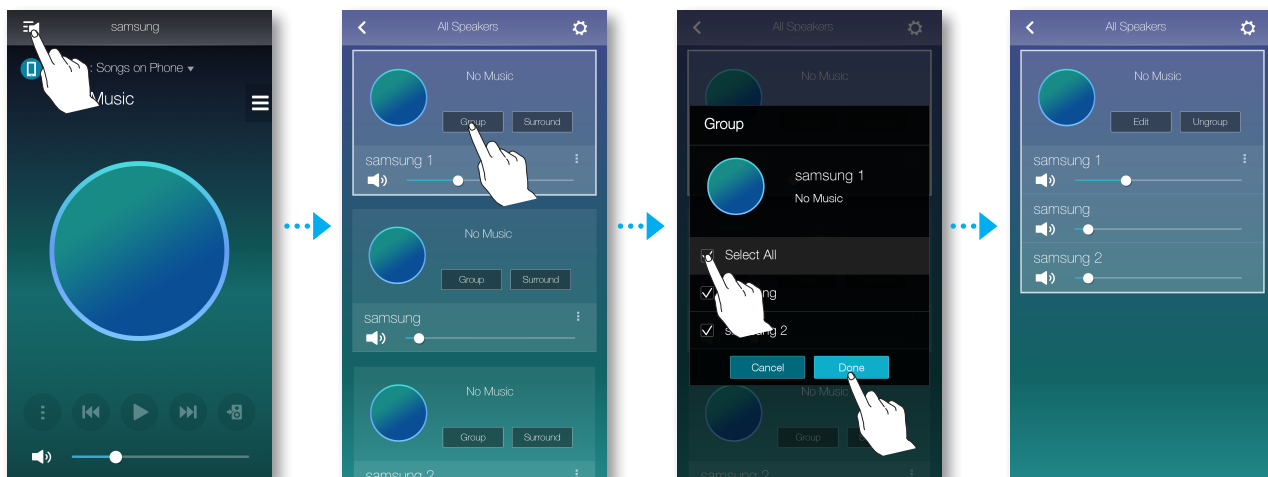
Use this function to assign currently playing input source to another product.

- 1 From the playback screen, press .
- 2 Select the desired product.

Setting Groups

You can group multiple speakers into one group that plays the same music. Grouping is available only when multiple speakers are connected to the same network.

- 1 Press  to go to the list of all speakers.
- 2 Press **Group**.
- 3 Select other products to add into the group, and then press **Done**.



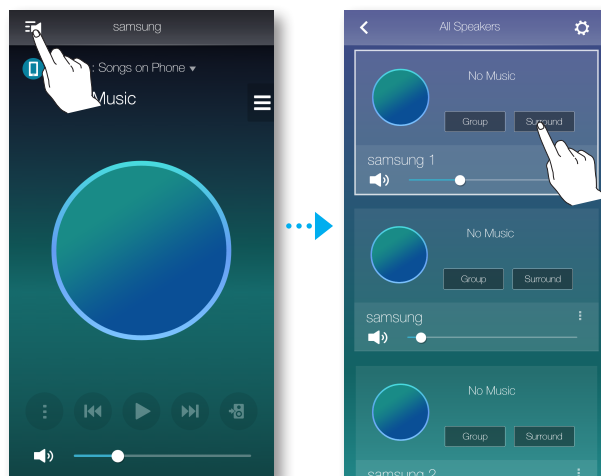
NOTES

- ✓ Group playback is not available for Bluetooth and TV SoundConnect connections.
- ✓ A speaker can be added to one group only.

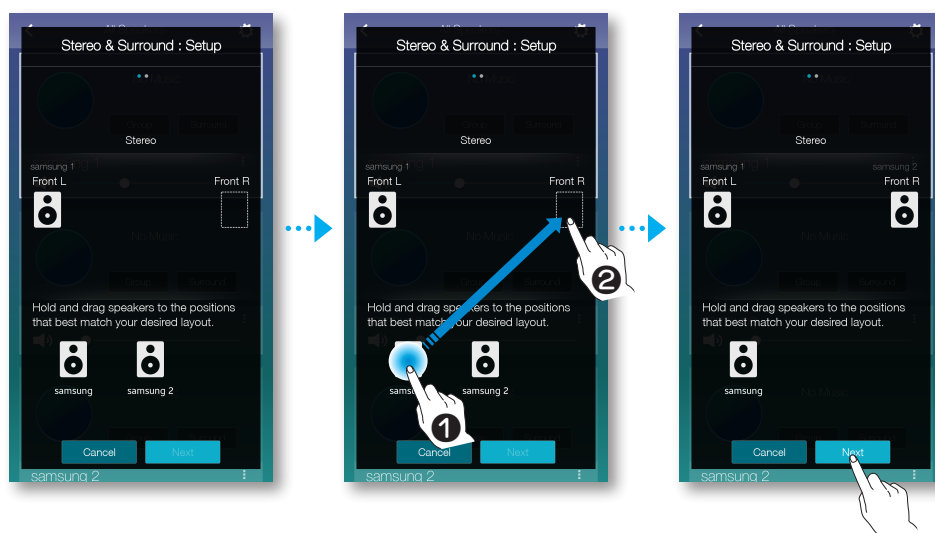
Setting the Surround Sound Mode

You can configure multiple products for surround sound effect.

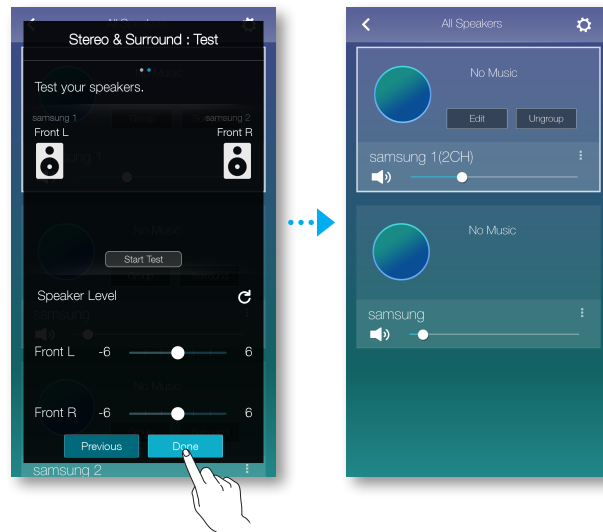
- 1 Press  to go to the list of all products.
- 2 Press **Surround**.



- 3 Press and hold a product, and drag it to the desired place and then select **Next**.



- 4 Test products and adjust product volume, and then press **Done**.



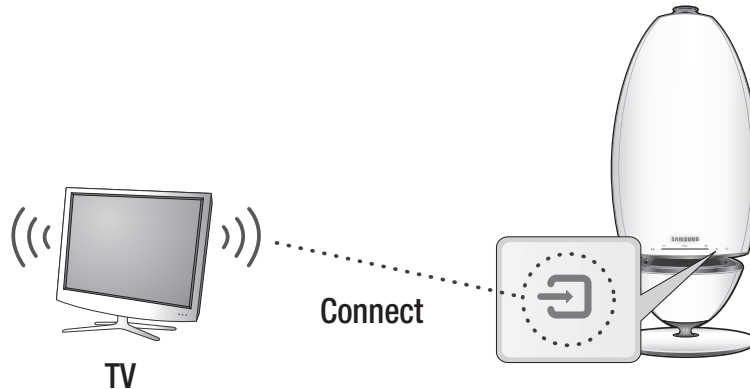
NOTES

- ✓ The **Surround** Mode may be cancelled automatically if the network connection is unstable.
- ✓ When enabling the Surround Sound mode, we recommend that you set the same decibel levels for the speakers you assign to **Front L** and **Front R**.

Using miscellaneous functions

Connecting with TV SoundConnect function

This section explains how to connect the product to Bluetooth compatible SAMSUNG TVs.



- 1 Plug the product into an outlet, and then press the  **Source** button on its top panel.
- 2 Set **Add New Device** to **On** in the TV's **TV SoundConnect** Settings menu. (Refer to the TV's user manual for details.)
A message asking whether to proceed with Bluetooth pairing appears.
- 3 When a message appears to check whether to establish Bluetooth pairing or not, select **Yes**.
The product is paired to the TV.



NOTES

- ✓ Press and hold the  **Source** button for more than 5 seconds to reset the TV SoundConnect.
- ✓ Optimal pairing distance is 6.5 feet(2 m) or less.
- ✓ If you unplug the product, the TV SoundConnect connection is terminated. To re-establish the connection, plug the product into an outlet, and then set the TV SoundConnect connection again.
- ✓ When the speaker is in Standby mode, the TV SoundConnect connection is not terminated.
- ✓ Only one product can be connected to the TV via TV SoundConnect.
- ✓ Operational range of TV SoundConnect
 - Recommended pairing range: up to 6.5 feet(2 m).
 - Recommended operating range: up to 32 feet(10 m).
 - The connection may be lost or sound may stutter if the distance between the TV and the product exceeds 32 feet(10 m).
- ✓ Before activating this function, be sure to activate the Samsung TV's SoundConnect or SoundShare mode.
- ✓ The SoundConnect feature is available on some Samsung TVs released since 2012. Check whether your TV supports the SoundShare or SoundConnect function.
(For further details, refer to the TV's user's manual.)
- ✓ Instability in the network environment may cause connection to be lost or sound to stutter.

Playing Media Content Saved in a PC

Wireless Audio - Multiroom for Desktop

To play iTunes system and shared PC music files through product, install the **Wireless Audio - Multiroom for Desktop** program.

Visit www.samsung.com to download the **Wireless Audio - Multiroom for Desktop** program and install it.

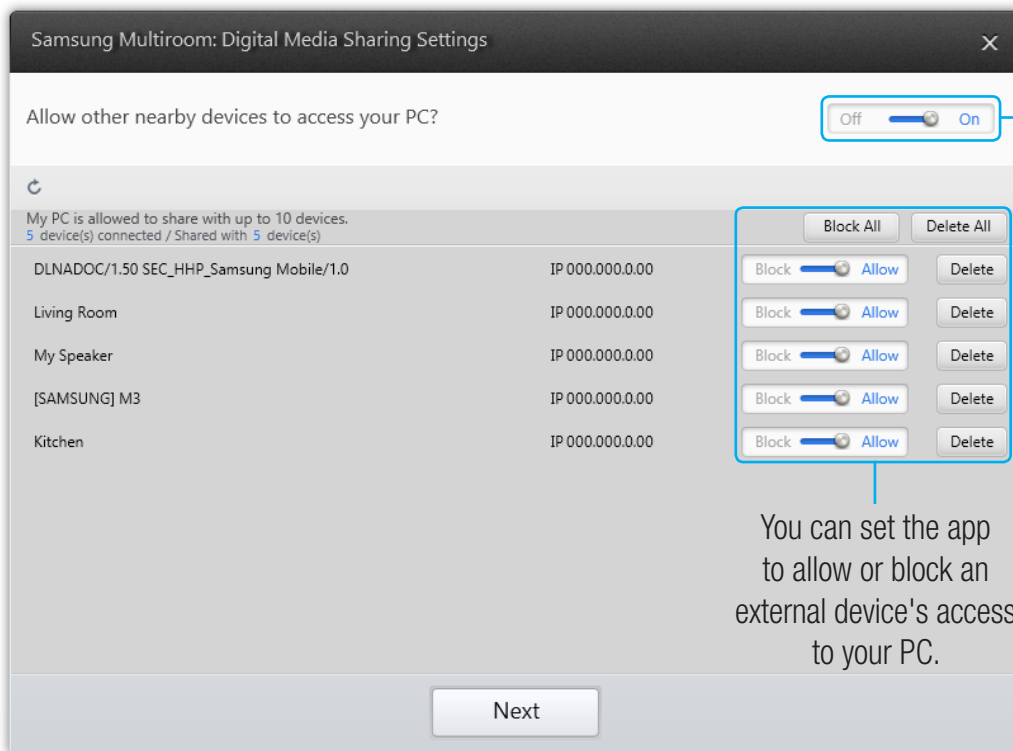


NOTES

- ✓ Note that the PC containing the shared folders and your product must be connected to the same wireless router.
- ✓ If the connected Windows PC or the Mac switches to off-display mode, power saving or hibernation mode, the App will stop.
- ✓ If the firewall of the Windows computer is activated, the App may not work. In such a case, deactivate the firewall of Windows or other vaccine firewall.
- ✓ The *.pkg file is for Mac while *.msi is for Windows installation. Download the appropriate file for your computer and install it.
- ✓ Supported OS: Windows 7 or higher, Mac OS X 10.7 or later.

1 Double click the icon created on the PC's desktop.

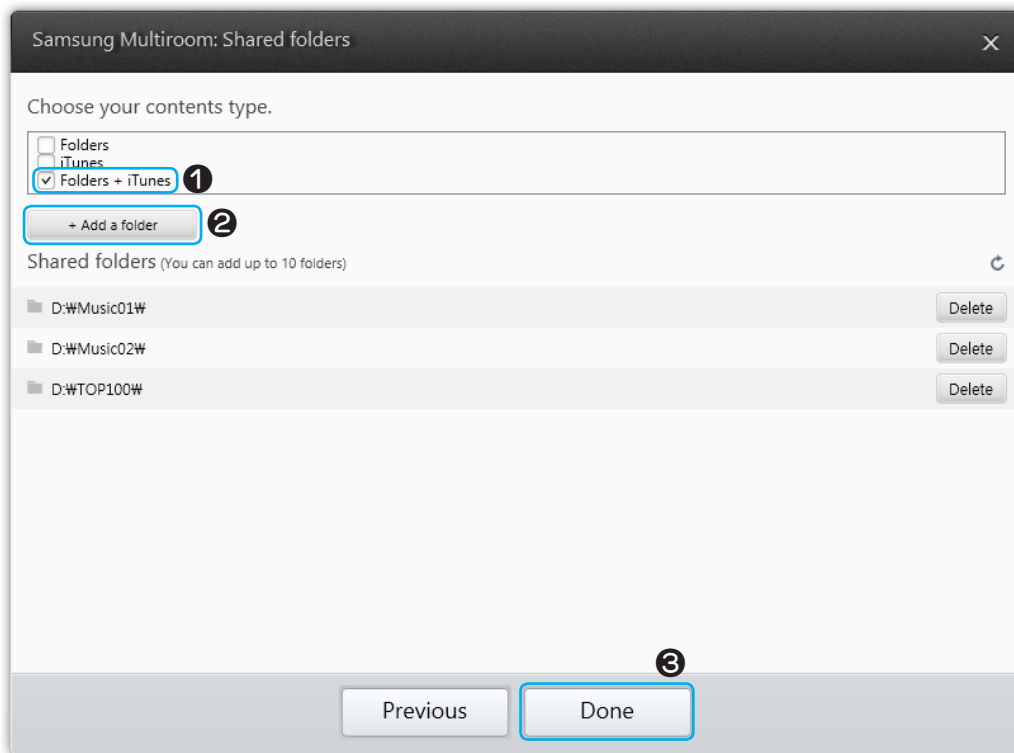
2 Select **Next** to set the shared folders.



Wireless Audio - Multiroom for Desktop: Off, On

You can set the app to allow or block an external device's access to your PC.

- 3 Select the content type and add the selected folder to the shared folders list. After sharing folders, make sure to press the **Done** button.



- 4 On your Smart device, select the **Samsung Multiroom** app.
- 5 Select desired PC on the **Samsung Multiroom** app, and shared folders and files stored in the PC will be displayed. (For further details, refer to page 26) [Click here.](#)



NOTE

- ✓ After adding or changing contents of shared folders, make sure to press the  button. If you don't press the  button, the files shared by a computer device may not displayed in the **Samsung Multiroom** app.

Appendix

Troubleshooting

Before requesting service, please check the following.

Symptom	Check	Remedy
The unit will not turn on.	Is the power cord plugged into the outlet?	Connect the power cord to the outlet.
Hub and product is not paired.	- When the Hub is plugged in, do the HUB's front indicators show it's operating properly? - Is the LAN cable connected to the wireless router and the HUB properly? - Make sure the product's front LED turns from red to blue.	- Reset the HUB. (Refer to the HUB's user manual for details.) Unplug the HUB and plug it in again. Check whether the pairing indicator on the front of the HUB is blinking or not. - Reset the product (see page 5). Click here. Unplug the product and plug it in again. Check whether the pairing indicator on the front of the product is blinking or not.
A function does not work when the button is pressed.	Is there static electricity in the air?	Disconnect the power plug and connect it again.
Sound is not produced.	Is the volume set to minimum?	- Connect the product correctly. - Adjust the volume.
The TV SoundConnect (TV pairing) failed.	- Does your TV support TV SoundConnect? - Is your TV firmware the latest version? - Does an error occur when connecting?	- TV SoundConnect is supported by some Samsung TVs released after 2012. Check your TV to see if it supports TV SoundConnect. - Confirm TV SoundConnect is set to On in your TV's menu. - Update your TV with the latest firmware. - Contact the Samsung Call Center. - Press and hold the  Source button for more than 5 seconds to reset TV SoundConnect and connect a new TV.

Symptom	Check	Remedy
HUB doesn't work properly	- Is the HUB plugged in? - Is the LAN cable connected to the wireless router and the HUB properly? - When the Hub is plugged in, do the HUB's front indicators show it's operating properly?	- Plug in the HUB. - Connect the LAN cable to the ETHERNET SWITCH on the back of the HUB and to your wireless router. - Reset the HUB. (Refer to the HUB's user manual for details.) - If you experience troubles with connecting the HUB and product, try relocating the product so that the product is closer to the wireless router or HUB.
Product doesn't work properly	- Is the product plugged in? - Does the product's front LED indicator remain red 5 minutes after turning on?	- Plug in the product. - Check whether the Wi-Fi router you're using had been certified for Wi-Fi. - Unplug the product, plug it back in, and then reconnect it to the router. - Reset the product (see page 5). Click here. - If used with a HUB - Make sure the smart device and the HUB are connected to the same Wi-Fi network. - Make sure the HUB's indicator LED's show that it is working correctly. (See page 16, item 3.) Click here. - If the problem persists, reset the HUB. (Refer to the HUB's user manual for details.) - Unplug, then plug in the HUB. Then, unplug and plug in the product. - If you experience troubles with connecting the HUB and product, try relocating the product so that the product is closer to the wireless router or HUB.

Symptom	Check	Remedy
I cannot group products.	Is the product connected to the network via Wi-Fi?	If the product is connected to the network via Bluetooth or TV SoundConnect, you cannot use the group products function.
App doesn't work properly	Does an error occur when accessing the app?	- Make sure your smart device is compatible with the app. (See page 55) Click here. - Make sure the app is the latest version. - Make sure the product's front LED turns from red to blue. - If used with a HUB - Make sure the HUB and the smart device are connected to same router. - Make sure the HUB's indicator LED's show that it is working correctly. (See page 16, item 3.) Click here. - If you experience troubles with connecting the HUB and product, try relocating the product so that the product is closer to the wireless router or HUB.



NOTE

- ✓ If the problem persists, consult the service center for troubleshooting.

Open Source License Notice

- For further information on Open Sources used in this product, please visit the website: <http://opensource.samsung.com>

Licences

- The Spotify Software is subject to third party licenses found here : www.spotify.com/connect/third-party-licenses.
- For more information about Spotify Connect, please visit www.spotify.com/connect



Specifications

- WAM7500/WAM7501

General	Weight	7.5 lbs
	Dimensions	7.1 (W) X 7.1 (D) X 16.6 (H) inches
	Operating Temperature Range	+41°F to +95°F
	Operating Humidity Range	10 % to 75 %
Network	Wireless LAN	Built-in
	Security	WEP (OPEN/SHARED)
		WPA-PSK (TKIP/AES)
		WPA2-PSK (TKIP/AES)

- WAM6500/WAM6501

General	Power Requirements	DC24V  2.5A
	Weight	4.0 lbs
	Dimensions	6.2 (W) X 6.2 (D) X 9.1 (H) inches
	Operating Temperature Range	+41°F to +95°F
	Operating Humidity Range	10 % to 75 %
Network	Wireless LAN	Built-in
	Security	WEP (OPEN/SHARED)
		WPA-PSK (TKIP/AES)
		WPA2-PSK (TKIP/AES)

- Network speeds equal to or below 10Mbps are not supported.
- Design and specifications are subject to change without prior notice.
- For the power supply and power consumption, refer to the label attached to the product.
- See product bottom for important safety information.
- Weight and dimensions are approximate.
- This user manual is based on the product using the Android or iOS operating system.
- App screen is based on Android operating system and it may change after you upgrade the software version.
- For further details on using the product, visit www.samsung.com.

Regulatory Compliance Statements

	CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN	
The lightning flash and arrowhead within the triangle is a warning sign alerting you to dangerous voltage inside the product.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	The exclamation point within the triangle is a warning sign alerting you to important instructions accompanying the product.

Warning

- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- Do not expose this apparatus to dripping or splashing.
Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket.
Consequently, the power plug must be easily and readily accessible at all times.

IC Statement: (for Canada)

CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

For products available in the US and Canadian markets, only channels 1~11 are available. You cannot select other channels.

This device and it's antennas must not be co-located or operated in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

This device may automatically discontinue transmission if there is no information to transmit, or an operational failure. Note that this is not intended to prohibit the transmission of control or signaling information or the use of repetitive codes where required by the technology.

To reduce potential for harmful interference to co-channel mobile satellite systems, this device operates in the 5150-5250 MHz band, and is for indoor use only.

IMPORTANT NOTE:

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated so there is at least 8 inches (20cm) between the radiator and your body.

■ This Class B digital apparatus complies with Canadian ICES-003

This device complies with Industry Canada license exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

■ Important Safety Instructions

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below.

Keep these operating instructions handy for future reference.

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this apparatus near water.
- 6 Clean only with a dry cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including AV receivers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where it exits the apparatus.
- 11 Only use attachments/accessories specified by the manufacturer.

- 12** Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13** Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14** Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



Safety precautions

Power Supply Precautions

- Do not overload outlets or extension cords.
 - This may result in abnormal heat or fire.
- Do not plug in or unplug the power cord with wet hands.
- Do not place the product near heating equipment.
- To clean the power plug blades, remove the plug from the wall outlet and wipe the blades with a dry cloth only.
- Do not bend the power cord or pull it forcefully.
- Do not put heavy objects on the power cord.
- Do not plug the power cord into a loose or damaged outlet.
- Fully insert the power cord's plug into the the wall outlet so that the plug is firmly attached to the outlet.
 - If the connection is unstable, there is a risk of fire.

Installation Precautions

- Do not install the product near equipment or objects that generate heat or produce fire (candles, mosquito coils, heaters, radiators, etc.). Do not install in direct sunlight.
- When moving the product, turn off the power and disconnect all cords (include the power cord) from the unit.
 - A damaged cord may cause a fire and poses a risk of electric shock.
- Installing the product in environments with high heat or humidity, dust, or extreme cold, can lead to quality problems or cause the product to malfunction. Before you install the product in an environment that is outside the norm, please contact a Samsung service center for additional information.

- When placing the product on a shelf, cabinet, or desk, make sure the top panel faces upwards.
- Do not place the product on an unstable surface (e.g. a shaky shelf, a tilted desk, etc.).
 - Dropping the product can cause it to malfunction and poses a risk of injury. Severe vibration or impact can also cause the product to malfunction and lead to a fire hazard.
- Install your product with enough space around it for ventilation.
 - Leave at least 4 inches (10cm) at the rear of the product and more than 2 inches (5cm) on each side of the product.
- Keep the plastic packing materials out of reach of your children.
 - Children playing with the plastic packing materials run the risk of suffocation.

■ Usage Precautions

- Using for an extended time at high volume may cause serious damage to your hearing.
 - If you are exposed to sound louder than 85db for an extended time, you may adversely affect your hearing. The louder the sound is, the more seriously damaged your hearing may become. Note that an ordinary conversation is between 50 to 60 db and road noise is approximately 80 db.
- This product contains dangerous high voltage. Do not attempt to disassemble, repair, or modify it yourself.
 - Contact a Samsung service center when your product is in need of repair.
- Do not place any container that contains liquid on the product (e.g. a vase, beverages, cosmetics, chemicals, etc.). Do not allow any metal objects (e.g. coins, hair clips, etc.) or flammable material (e.g. paper, matches, etc.) to enter the product (through the air vents, I/O ports, etc.).
 - If any harmful material or liquid enters the product, turn off the product immediately, unplug the power cord, and then contact a Samsung service center.
- Do not drop the product. In case of a mechanical breakdown, disconnect the power cord and contact a Samsung service center.
 - There is a risk of fire or electric shock.
- Do not hold or pull the product by the power cord or the signal cable.
 - A damaged cable can cause the product to malfunction, cause a fire, and poses a risk of electric shock.
- Do not use or keep flammable materials near the product.
- If the product emits an abnormal sound or a burnt smell or smokes, unplug the power-cord immediately and contact a Samsung service center.

- If you smell gas, ventilate the room immediately. Do not touch the power plug of the product. Do not turn the product off or on.
- Do not strike or subject the product to a sudden shock. Do not pierce the product with a sharp object.
- This product can be moved and placed indoors.
- This product is not waterproof or dustproof.
- Be careful when moving the product to avoid dropping it and possibly damaging it.

Cleaning Precautions

- Never use alcohol, solvents, waxes, benzene, thinners, air freshener, or lubricants to clean the product, or spray insecticide on the product.
 - Using any of these materials can discolor the exterior coating or cause it to split or peel off, or remove the labelling on the product.
- To clean the product, unplug the power cord, and then wipe the product with a clean, dry, soft cloth (Microfiber, cotton).
 - Avoid leaving dust on the product. Dust can scratch its the surface.

Additional Information

About the Network Connection

- Depending on the wireless router used, some network operations may perform differently.
- For detailed information on networking with a wireless router or modem, refer to the router's or modem's documentation.
- Select one wireless channel that is not used currently. If the selected channel is used by another communication device nearby, radio interference may result in communication failure.
- In compliance with the newest Wi-Fi certification specifications, the HUB does not support WEP, TKIP, or TKIP-AES (WPA2 Mixed) security encryption in networks running in the 802.11n mode.
- By its nature, wireless LAN may experience radio interference depending on the environmental conditions (such as wireless router performance, distance, obstruction, interference with other wireless devices, etc.)
- WEP encryption does not work with WPS (PBC) / WPS (PIN).

Compatible products

- Mobile : Android 2.3.3 (Gingerbread) or above, iOS (6.0) or above



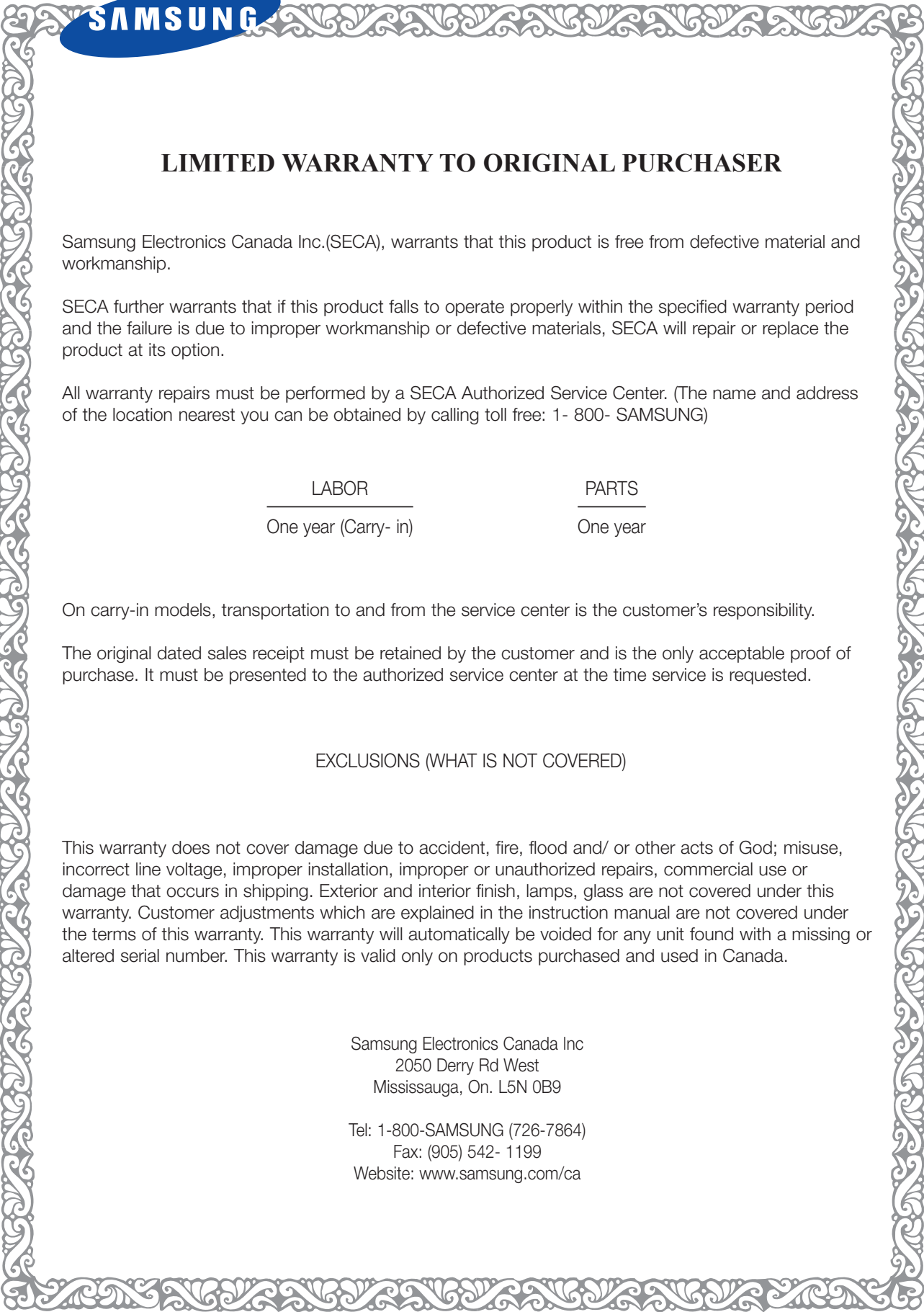
NOTES

- ✓ Some devices may not be compatible with the product.
- ✓ Note that older versions of compatible products may not be supported.

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LIMITED WARRANTY TO ORIGINAL PURCHASER

Samsung Electronics Canada Inc.(SECA), warrants that this product is free from defective material and workmanship.

SECA further warrants that if this product fails to operate properly within the specified warranty period and the failure is due to improper workmanship or defective materials, SECA will repair or replace the product at its option.

All warranty repairs must be performed by a SECA Authorized Service Center. (The name and address of the location nearest you can be obtained by calling toll free: 1- 800- SAMSUNG)

LABOR

One year (Carry- in)

PARTS

One year

On carry-in models, transportation to and from the service center is the customer's responsibility.

The original dated sales receipt must be retained by the customer and is the only acceptable proof of purchase. It must be presented to the authorized service center at the time service is requested.

EXCLUSIONS (WHAT IS NOT COVERED)

This warranty does not cover damage due to accident, fire, flood and/ or other acts of God; misuse, incorrect line voltage, improper installation, improper or unauthorized repairs, commercial use or damage that occurs in shipping. Exterior and interior finish, lamps, glass are not covered under this warranty. Customer adjustments which are explained in the instruction manual are not covered under the terms of this warranty. This warranty will automatically be voided for any unit found with a missing or altered serial number. This warranty is valid only on products purchased and used in Canada.

Samsung Electronics Canada Inc
2050 Derry Rd West
Mississauga, On. L5N 0B9

Tel: 1-800-SAMSUNG (726-7864)
Fax: (905) 542- 1199
Website: www.samsung.com/ca

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

Country		Contact Center ☎	Web Site
North America	U.S.A	1-800-SAMSUNG (726-7864)	www.samsung.com/us/support
	CANADA	1-800-SAMSUNG (726-7864)	www.samsung.com/ca/support (English) www.samsung.com/ca_fr/support (French)
Latin America	MEXICO	01-800-SAMSUNG (726-7864)	www.samsung.com/mx/support
	BRAZIL	0800-124-421 (Demais cidades e regiões) 4004-0000 (Capitais e grandes centros)	www.samsung.com/br/support
	COSTA RICA	0-800-507-7267 00-800-1-SAMSUNG (726-7864)	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	DOMINICAN REPUBLIC	1-800-751-2676	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	ECUADOR	1-800-10-7267 1-800-SAMSUNG (72-6786)	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	EL SALVADOR	800-6225 800-0726-7864	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	GUATEMALA	1-800-299-0013 1-800-299-0033	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	HONDURAS	800-2791-9267 800-2791-9111	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	JAMAICA	1-800-234-7267 1-800-SAMSUNG (726-7864)	www.samsung.com/latin_en/support (English)
	NICARAGUA	001-800-5077267	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	PANAMA	800-7267 800-0101	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	PUERTO RICO	1-800-682-3180	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	TRINIDAD & TOBAGO	1-800-SAMSUNG(726-7864)	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	VENEZUELA	0-800-SAMSUNG (726-7864)	www.samsung.com/ve/support
	COLOMBIA	Bogotá 600 12 72 Gratis desde cualquier parte del país 01 8000 112 112	www.samsung.com/co/support
	CHILE	800-SAMSUNG(726-7864)	www.samsung.com/cl/support
	BOLIVIA	800-10-7260	www.samsung.com/cl/support
	PERU	0800-777-08	www.samsung.com/pe/support
	ARGENTINE	0800-555-SAMSUNG (0800-555-7267)	www.samsung.com/ar/support
	URUGUAY	000-405-437-33	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
	PARAGUAY	009-800-542-0001	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
Europe	UK	0330 SAMSUNG (7267864)	www.samsung.com/uk/support
	EIRE	0818 717100	www.samsung.com/ie/support
	GERMANY	0180 6 SAMSUNG bzw. 0180 6 7267864* (*0,20 €/Anruf aus dem dt. Festnetz, aus dem Mobilfunk max. 0,60 €/Anruf)	www.samsung.com/de/support
	FRANCE	01 48 63 00 00	www.samsung.com/fr/support
	ITALIA	800-SAMSUNG (800.7267864)	www.samsung.com/it/support
	SPAIN	0034902172678	www.samsung.com/es/support
	PORTUGAL	808 20 7267	www.samsung.com/pt/support

Country		Contact Center ☎	Web Site
Europe	LUXEMBURG	261 03 710	www.samsung.com/support
	NETHERLANDS	0900-SAMSUNG (0900-7267864) (€ 0,10/Min)	www.samsung.com/nl/support
	BELGIUM	02-201-24-18	www.samsung.com/be/support (Dutch) www.samsung.com/be_fr/support (French)
	NORWAY	815 56480	www.samsung.com/no/support
	DENMARK	70 70 19 70	www.samsung.com/dk/support
	FINLAND	030-6227 515	www.samsung.com/fi/support
	SWEDEN	0771 726 7864 (0771-SAMSUNG)	www.samsung.com/se/support
	POLAND	801-172-678* lub +48 22 607-93-33 * * (koszt połączenia według taryfy operatora)	www.samsung.com/pl/support
	HUNGARY	0680SAMSUNG (0680-726-786) 0680PREMIUM (0680-773-648)	www.samsung.com/hu/support
	SLOVAKIA	0800 - SAMSUNG (0800-726 786)	www.samsung.com/sk/support
	AUSTRIA	0800-SAMSUNG (0800-7267864) [Only for Premium HA] 0800-366661 [Only for Dealers] 0810-112233	www.samsung.com/at/support
	SWITZERLAND	0800 726 78 64 (0800-SAMSUNG)	www.samsung.com/ch/support (German) www.samsung.com/ch_fr/support (French)
	CZECH	800 - SAMSUNG (800-726786)	www.samsung.com/cz/support
	CROATIA	072 726 786	www.samsung.com/hr/support
	BOSNIA	055 233 999	www.samsung.com/support
	MONTENEGRO	020 405 888	www.samsung.com/support
	SLOVENIA	080 697 267 (brezplačna številka) 090 726 786 (0,39 EUR/min) klicni center vam je na voljo od ponedeljka do petka od 9. do 18. ure.	www.samsung.com/si
	SERBIA	011 321 6899	www.samsung.com/rs/support
	BULGARIA	800 111 31, Безплатна телефонна линия	www.samsung.com/bg/support
	ROMANIA	08008 726 78 64 (08008 SAMSUNG) Apel GRATUIT	www.samsung.com/ro/support
CIS	CYPRUS	8009 4000 only from landline, toll free	
	GREECE	80111-SAMSUNG (80111 726 7864) only from land line	www.samsung.com/gr/support
	LITHUANIA	8-800-77777	www.samsung.com/lt/support
	LATVIA	8000-7267	www.samsung.com/lv/support
	ESTONIA	800-7267	www.samsung.com/ee/support
	RUSSIA	8-800-555-55-55 (VIP care 8-800-555-55-88)	www.samsung.com/ru/support
	BELARUS	810-800-500-55-500	www.samsung.com/support
	GEORGIA	0-800-555-555	www.samsung.com/support
	ARMENIA	0-800-05-555	www.samsung.com/support
	AZERBAIJAN	0-88-555-55-55	www.samsung.com/support
	KAZAKHSTAN	8-10-800-500-55-500 (GSM: 7799, VIP care 7700)	www.samsung.com/support
	UZBEKISTAN	8-10-800-500-55-500 (GSM: 7799)	www.samsung.com/support
	KYRGYZSTAN	00-800-500-55-500	www.samsung.com/kz_ru/support
China	TAJIKISTAN	8-10-800-500-55-500	www.samsung.com/support
	MONGOLIA	+7-495-363-17-00	www.samsung.com/support
	UKRAINE	0-800-502-000	www.samsung.com/ua/support (Ukrainian) www.samsung.com/ua_ru/support (Russian)
	MOLDOVA	0-800-614-40	www.samsung.com/support
China	CHINA	400-810-5858	www.samsung.com/cn/support
	HONG KONG	(852) 3698 4698	www.samsung.com/hk/support (Chinese) www.samsung.com/hk_en/support (English)
	MACAU	0800 333	www.samsung.com/support

Country		Contact Center ☎	Web Site
S.E.A	SINGAPORE	1800-SAMSUNG(726-7864)	www.samsung.com/sg/support
	AUSTRALIA	1300 362 603	www.samsung.com/au/support
	NEW ZEALAND	0800 726 786	www.samsung.com/nz/support
	VIETNAM	1800 588 889	www.samsung.com/vn/support
	THAILAND	0-2689-3232, 1800-29-3232	www.samsung.com/th/support
	MYANMAR	+95-01-2399-888	www.samsung.com/support
	MALAYSIA	1800-88-9999 603-77137477 (Overseas contact)	www.samsung.com/my/support
	INDONESIA	021-56997777 08001128888	www.samsung.com/id/support
	PHILIPPINES	1-800-10-7267864 [PLDT] 02-4222111 [Other landline]	www.samsung.com/ph/support
	TAIWAN	0800-329999	www.samsung.com/tw/support
	JAPAN	0120-363-905	www.samsung.com/jp/support
S.W.A	INDIA	1800 3000 8282 - Toll Free 1800 266 8282 - Toll Free	www.samsung.com/in/support
	BANGLADESH	09612300300	www.samsung.com/in/support
	SRI LANKA	94117540540	www.samsung.com/support
MENA	EGYPT	08000-7267864 16580	www.samsung.com/eg/support
	ALGERIA	021 36 11 00	www.samsung.com/n_africa/support
	IRAN	021-8255 [CE]	www.samsung.com/iran/support
	SAUDI ARABIA	8002474357	www.samsung.com/sa/support www.samsung.com/sa_en/support (English)
	PAKISTAN	0800-Samsung (72678)	www.samsung.com/pk/support
	TUNISIA	80-1000-12	www.samsung.com/n_africa/support
	U.A.E	800-SAMSUNG (800 - 726 7864)	www.samsung.com/ae/support (English) www.samsung.com/ae_ar/support (Arabic)
	OMAN	800-SAMSUNG (800 - 726 7864)	
	KUWAIT	183-CALL (183-2255)	
	BAHRAIN	8000-GSAM (8000-4726)	
	QATAR	800-CALL (800-2255)	www.samsung.com/tr/support
	TURKEY	444 77 11	
	JORDAN	0800-22273 06 5777444	www.samsung.com/Levant/support (English)
	SYRIA	18252273	www.samsung.com/Levant/support (English)
	MOROCCO	080 100 22 55	www.samsung.com/n_africa/support
Africa	SOUTH AFRICA	0860 SAMSUNG (726 7864)	www.samsung.com/support
	BOTSWANA	8007260000	
	NAMIBIA	08 197 267 864	
	ZAMBIA	0211 350370	
	MAURITIUS	23052574020	
	REUNION	262508869	
	MOZAMBIQUE	847267864 / 827267864	
	NIGERIA	0800-726-7864	www.samsung.com/africa_en/support
	Ghana	0800-10077 0302-200077	
	Cote D'Ivoire	8000 0077	www.samsung.com/africa_fr/support
	SENEGAL	800-00-0077	
	CAMEROON	7095-0077	www.samsung.com/support
	KENYA	0800 545 545	
	UGANDA	0800 300 300	
	TANZANIA	0800 755 755 / 0685 889 900	
	RWANDA	9999	
	BURUNDI	200	
	DRC	499999	
	SUDAN	1969	

